

Friday, 4 March 2011

A meeting of the **Torbay Strategic Partnership** will be held on  
**Thursday, 17 March, 2011**, commencing at **3.00 pm**  
The meeting will be held in the Meadfoot Room, Town Hall, Castle Circus,  
Torquay, TQ1 3DR

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## Agenda

1. **Apologies**  
To receive any apologies, including notifications of any changes to the membership of the Partnership.
2. **Minutes** (Pages 1 - 6)  
To confirm as a correct record the Minutes of the meeting of the Partnership held on 27 January 2011.
3. **Matters arising from the Minutes**  
To consider any matters arising from the Minutes of the meeting of the Partnership held on 27 January 2011.
4. **British Heart Foundation Heart Town** (Pages 7 - 8)  
To receive a presentation from Owen Penney from the British Heart Foundation about the creation of a Heart Town in Torbay (Report TSP/9/11).
5. **The Renewed Draft Torbay Compact** (Pages 9 - 24)  
To consider Report TSP/7/11 which set out a renewed draft Torbay Compact.
6. **Joint Equality Strategy and Action Plan** (Pages 25 - 58)  
To consider Report TSP/8/11 on the draft Joint Equality Strategy and Action Plan.
7. **Community Plan Update** (Pages 59 - 72)  
To consider Report TSP/10/11 on an update of the Community Plan.
8. **Changes in Joint Commissioning Need (Review of Joint Strategic Needs Assessment)** (To Follow)  
To receive a presentation and consider Report TSP/12/11 on the above.

9. **Report for Noting - Update from Strategic Commissioning Partnership** (Pages 73 - 82)  
To note Report TSP/11/11 providing an update on the work of the four Strategic Commissioning Partnerships.
10. **Report for Noting - Older Person's Strategy Update** (Pages 83 - 88)  
To note Report TSP/6/11 on an update on the Older Person's Strategy.
11. **Date of Next Meeting**  
The date of the next meeting will be held on 26 May 2011 at 3.00 p.m. at the Paignton Library and Information Centre.

### **Members of the Partnership**

Councillor Steve Darling	Liberal Democrat Councillor
Councillor Louisa Aiton	Equalities Lead
Carol Tozer	Learning & Skills for the Future - Children's Trust SCP
Anthony Farnsworth	Torbay Care Trust
Stephen Criddle	Further Education
Dave Hodgetts	Community Partnerships
Jim Nye	Devon and Cornwall Constabulary
Rose Sanders	Stronger & Healthier Communities SCP and Third Sector Lead, Voluntary and Community Services Torbay
Steve West	Devon and Somerset Fire and Rescue Service
Simon Wilson	Torbay Development Agency Ltd
Steve Swani	Devon and Cornwall Police
Julien Tuck	Housing Partnership
Philip Youd	Torbay Older Citizens Forum

### **Observers**

Councillor John Thomas	Overview and Scrutiny Co-ordinator
Councillor Jackie Stockman	Brixham Town Council



## Minutes of the Torbay Strategic Partnership

held on 27 January 2011

### Present:

#### Members of the Partnership:

Nick Bye	Mayor of Torbay - Chairman
Rose Sanders	Stronger & Healthier Communities Strategic Commissioning Partnership and Third Sector Lead, Voluntary and Community Services
Superintendent Richard Baker	Devon and Cornwall Constabulary
Councillor Aiton	Equalities Lead
Councillor Baldrey	Torbay Council
Carol Tozer	Learning & Skills for the Future - Children's Trust Strategic Commissioning Board
Dr Liz Thomas	Torbay Care Trust
Robin Causley	Older Persons Board
Simon Wilson	Torbay Development Agency Board - Vice-Chairman
Dave Hodgetts	Community Partnerships
Ray Harris	Devon & Somerset Fire & Rescue Services
Stephen Criddle	Further Education

### Also present:

Elizabeth Raikes, Caroline Taylor, Bernard Page, Councillor Oliver, Charlotte McIvov, Chris Forster and Teresa Buckley (Torbay Council), Alan Tudor (Herald Express), Ian Ansell (Probation Service), Si Langridge and John Goldsworthy (SPOT) and Marilyn Martin (Hele's Angels).

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### 351. Apologies and Changes to Membership

351.1 Apologies for absence were received from Board Members: Councillor Darling (Torbay Council – who was represented at the meeting by Councillor Baldrey), Chief Superintendent Swani (Devon and Cornwall Constabulary – who was represented at the meeting by Superintendent Richard Baker), Anthony Farnsworth (Torbay Care Trust – who was represented at the meeting by Dr Liz Thomas) and Observers: Jackie Stockman (Brixham Town Council), Sue Cheriton and Clare Tanner (Torbay Council).

**This document can be made available in a range of languages, on tape, in Braille, large print and in other formats. For further information please contact the Secretary: Teresa Buckley (01803) 207013**

## **Torbay Strategic Partnership – 27 January 2011**

351.2 It was noted that Dave Hodgetts had replaced Bob Brewis as the Community Partnership representative on the Partnership. Members of the Partnership thanked Bob for all his hard work over the past four years. The Mayor advised the Partnership that he had already written to Bob thanking him for his work on the Partnership.

### **352. Minutes**

352.1 Subject to amending Minute 346.1 to read "...David Cameron from the House of Commons on 15 September...", the Minutes of the meeting of the Partnership held on 11 November 2010 were confirmed as a correct record and signed by the Chairman.

### **353. Matters Arising from the Minutes**

353.1 Arising from Minute 344 Carol Tozer advised that performance had dramatically improved during December and 74% of initial assessments were being carried out on time and over 60% of core assessments were being completed on time.

### **354. Case Study Hele Angels Shop Single Parent Mother**

354.1 Members noted a case study in relation to a single parent mother who had been helped through the Hele Angels shop (as set out in Report TSP/1/11). The Partnership received a presentation from Marilyn Martin and Chris Forster which provided key statistics in relation to Hele and an update in respect of the Hele's Angels project. The Board also visited the Hele's Angels shop to get first hand experience of the work being carried out. A copy of the second edition of H.A.L.O. Hele's Angels newsletter was circulated at the meeting.

354.2 The two key principles of the project are (i) to tackle inequalities in Hele through better joined up working between agencies and the community – adopting a neighbourhood management model and (ii) invest in community engagement in Hele to build capacity, community development and social inclusion. This was being done through the Hele's Angels One-Stop-Shop which aims to improve access to services for Hele's residents (signposting, advice and information), Hele Community Board/Neighbourhood Manager and community development and engagement.

354.3 The big challenges ahead were identified as:

- reaching the community;
- empowering and supporting the community;
- building relationships with the community;
- getting the community involved and engaged; and
- getting funding into the area to support the community.

### **355. Closing the Gap Project Update**

355.1 The Partnership received Report TSP/2/11 which provided an update on the Closing the Gap Project which aimed to improve the quality of life and health outcomes for people in our most deprived communities. Following their Peer Review, the Government Office for the South West found a strong commitment across all agencies at all levels to 'close the gap' but recognised that we need to simplify our strategies to make best use of our limited resources. The report set out a number of proposed actions to take the project forward (paragraph 1.3).

**Agreed:**

the Torbay Strategic Partnership endorsed the process of strategy review, simplification of action plans, recognition of new and existing work-streams and reviewed Project Board as outlined in Section 1.3 to Report TSP/2/11.

**356. Strategic Partnership Commissioning Review (including the Establishment of the Health and Wellbeing Board).**

356.1 Members considered Report TSP/3/11 on the outcome of the review of Strategic Partnership Commissioning. The report included two possible structures for the Torbay Strategic Partnership which took into account the need to establish a Health and Wellbeing Board. Members recognised the need to develop the proposals further and supported a workshop session to explore the future structure of the Partnership. Members acknowledged the importance of ensuring that clear vision and priorities were determined for the Partnership and appropriate accountability for delivery against those priorities. Positive engagement was also identified as a key part in the development of the revised arrangements.

**Agreed:**

- (i) Members supported Torbay becoming an early adopter of the Health and Wellbeing Board; and
- (ii) a workshop session to be held to consider the details of the structure of the Torbay Strategic Partnership, including the Health and Wellbeing Board and any sub-groups and their responsibilities taking account of emerging local and national policies.

**357. TSP Pooled Budget Arrangements**

357.1 Members received Report TSP/4/11 which set out details of the extent of the Government cuts to agencies operating in Torbay and the impact on joint working and pooled budgets. It was noted that the overall impact of cuts on public sector spend in Torbay for the next four years was considerable. Although some areas of spend were protected in part, particularly, NHS spending and funding for schools. It was estimated that cuts for Torbay by 2013/14 would be in the region of £97m equating to £745 per head.

357.2 It was noted that representatives from Torbay had met with the Chief Constable and officers from other local authorities to discuss the implications of the cuts to the Police budgets.

**Agreed:**

- (i) the Task Group to continue to work together to co-ordinate our approach to government policy changes and cuts with regular reports to TSP;
- (ii) a letter from the TSP to the Chief Constable be sent highlighting issues of importance to Torbay; and

## **Torbay Strategic Partnership – 27 January 2011**

- (iii) an update on the impact of Education Maintenance Allowance (EMA) reductions and the Connexions service on NEETS (not in Education, Employment or Training) to be presented to a future meeting of the TSP.

### **358. Devon Prevent Strategic Delivery Group (DPSDG) – Proposal to Become Devon CONTEST Board Ten Day Rule**

- 358.1 Members noted Report TDR/TSP/10/11 on the proposal for the Devon Prevent Strategic Delivery Group to become the Devon CONTEST Board which was considered and agreed under the ten day rule.

### **359. Update from Strategic Commissioning Partnerships**

- 359.1 Members noted Report TSP/5/11 which provided an update on the work of the four Strategic Commissioning Partnerships.

#### **Agreed:**

the Minutes of the meeting of the Strategic Partnership set out in Appendix 1 to Report TSP/5/11 were noted, in line with agreed governance arrangements.

### **360. Urgent Item - Torbay View**

- 360.1 Members discussed the merit of the Torbay View as a good tool for public engagement within Torbay with 63,000 homes receiving a copy three times a year. It was suggested that it could be utilised as a partnership tool for engagement with partners sharing the cost of production and local businesses helping to share the cost. It was noted that there were some successful community newsletters produced through the community partnerships and a pilot was being trialled to see if a publication could support community based messages with a key core message from the Council.
- 360.2 Members noted the intention to cease production of the Torbay View after February 2011, which was highlighted in the Council's provisional budget for 2011/2012. Partners were encouraged to lobby Councillors regarding protecting the budget within the Communications Team in order to consider other ways of delivering the Torbay View after February 2011.

#### **Agreed:**

subject to the outcome of the Council's budget for 2011/2012, the Partnership Team to explore ways of working together to deliver a partnership newsletter/magazine.

### **361. Future Meeting Dates**

- 361.1 The following future meeting dates were noted and approved by the Partnership:

#### **Dates agreed by the Partnership on 21 January 2010:**

17 March 2011

26 May 2011

21 July 2011

15 September 2011

## Torbay Strategic Partnership – 27 January 2011

10 November 2011

**Proposed future dates:**

26 January 2012

15 March 2012

Chairman

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## Heart Towns

### Torbay Heart Town

As part of the Mending Broken Hearts appeal and our 50<sup>th</sup> birthday we are launching a brand new awareness and fundraising initiative – **Heart Towns**. We are looking to launch 50 towns in 2011 and more than 300 towns by 2015!

### Torbay and the BHF

Heart and circulatory disease is the UK's biggest killer. Our mission over the next 5 years is to spend £50million to fund our regenerative medicine researchers to enable a damaged heart to literally mend itself! It will be a quantum leap in terms of how we treat some heart patients and we believe it is achievable.



Torbay already has a strong BHF presence with a fantastic volunteer fundraising committee (raising between £25,000 -£30,000 p.a), 2 BHF shops, 3 clothes banks, 8 smoking cessation clinics, 8 diabetic clinics, 6 Heart Support Groups, 4 defibrillators and 1 echocardiograph scanner, a number of BHF Heart Nurses and we have worked successfully with many groups and third parties including Torbay Hospital (an appeal to raise £60,000 for a state of the art portable ultrasound machine), Torquay United (Colin Lee was patron for the appeal), Churston Golf Club (for the last 10 years), Torquay and Paignton Heartbeaters, supermarkets, banks, local business and many schools that have completed sponsored healthy activities like Jump Rope For Heart or Dodgeball.

### What are we offering?

We want to establish a partnership between the BHF, the Town Council, Community Groups and Commercial Partners to harness the commitment and voluntary actions that already exist creating a nationwide network (forum) of BHF Heart Towns.

We want to make sure that our wellbeing and prevention work is being proactively promoted in Torbay. Local communities will have access to and know about our programmes including; our **Heart Helpline**, local **Heartstart** courses, BHF funded **cardiac nurses**, our many publications on **healthy living & well being**, **schools & education** programmes, free **Heart Matters** membership, **Health at Work** programmes and our local **support** groups.

### What do we want you to do?

Adopt Heart Town branding

Support your Heart Town with BHF fundraising & volunteer initiatives including:-

**'ONE DAY'** – Unite Torbay for one day to fundraise for the Mending Broken Heart's Appeal

**'RED FOR HEART'** – Go red and be part of a major campaign in February

**'BIG DONATION'** – Encourage the Torbay community to recycle

## **'HAND ON HEART' – Help create a community of volunteers in Torbay**

### **The benefits**

- Brings the community together
- Provides a greater sense of the town, being proud of where you live
- Increases the health and wellbeing of the community
- Leads to a reduction in health and welfare costs from a greater community understanding of heart health and lifestyle

**Heart Towns will, we hope, benefit from the BHF's wide range of resources and education programmes, so that everyone in the community can learn practical steps on how to improve their heart health.**

### **The cost**

We do appreciate that with the current economic climate, our timing is not perfect but we are looking for a 5 year partnership programme. Costs are based on how far you would be willing to support us but as a bare minimum:-

1.) We would like some form of Heart Town branding in Year 1 to demonstrate Torbay's commitment to this initiative. This could be simply some banners or a number of entry road signs –it really is dependent on your position regarding corporate signage, timing and budget constraints.

2.) We would like to unite Torbay for one day to fundraise for Mending Broken Hearts. For example, creating a BHF Heart Town/Ride/ Walk/Run in the centre of town. This can be based on an existing event.

NB. Towns in the south that have committed to support us include Dartford, Chichester, Tunbridge Wells, Andover, Salisbury, Gloucester, Bristol, Christchurch and Dorchester. Torbay is currently the only town approached in Devon and Cornwall for Year 1.

**Thank you for helping us to Mend Broken Hearts**

For more information please contact:

Owen Penney  
British Heart Foundation  
Fundraising Volunteer Manager  
Southwest Peninsula  
T: 01822 612310  
E:penneyo@bhf.org.uk

OP/BHF 3.3.2011



Report Number: TSP/7/11

## **The Renewed Draft Torbay Compact**

**Torbay Strategic Partnership – 17 March 2011**

### **1. What are we trying to achieve for our communities?**

- 1.1 A fair and valid agreement which governs the relationship between the voluntary and community sector in Torbay and the Torbay Strategic Partnership, facilitating both to work together for the mutual benefit of the Bay and its people.
- 1.2 TSP members will recall a refreshed draft Torbay Compact was presented to this Partnership in May of last year. It was drawn up following a new national Compact published in December 2009. The draft was subject to a three-month consultation period last summer after endorsement by the TSP. However, during that consultation, the new Coalition Government announced another renewal of the National Compact. A draft National Compact was released for consultation in the autumn and a new document officially published just before Christmas (2010) and is available at [http://www.compactvoice.org.uk/sites/default/files/the\\_compact.pdf](http://www.compactvoice.org.uk/sites/default/files/the_compact.pdf).
- 1.3 The Torbay Compact steering group waited to see that document in order to be as up to date as possible in its renewal of the Torbay local Compact. The time lapse also made it possible to canvass views, as part of an extended consultation, from representatives of Torbay's voluntary and community organisations at a conference for the sector held in September (see report *Securing a Vibrant "Big Society" in Torbay*, presented to the TSP in November 2010)
- 1.4 The Compact steering group noted that many of the views captured at the conference workshop tallied with the principles of the latest renewed National Compact. It was decided to use the document as a pattern for the renewed Torbay Local Compact.
- 1.5 The main principles of the new draft can be read at pages 5 – 11, Appendix 1. It has the same foreword by the Mayor as the previous draft, which can be updated as necessary. The foreword by the voluntary sector head is also similar. The final draft will feature photographs of local scenes and case studies illustrating local partnership working, to make it more visually attractive.
- 1.6 A discussion document about how the new draft Torbay Local Compact could be monitored and implemented is at Appendix 2.

### **2. Relationship to Community Plan**

- 2.1 All quadrants of the community plan wheel.

### **3. Recommendations for decision**

- 3.1 The Torbay Strategic Partnership to publish the draft renewed Torbay Compact set out at Appendix 1 to this report for a six-week consultation period. (The shorter time period reflects the previous 12-week consultation over the draft Torbay Local Compact launched from June to September last year.)
- 3.2 The Torbay Strategic Partnership is invited to give its views regarding transparency and accountability procedures for the renewed draft Torbay Local Compact as set out in Appendix 2 to this report.

Contact Officer: Janette Oxley/Rose Sanders  
Representing: Torcom Voluntary and Community Sector Consortium  
Telephone no. 01803 212638

# DRAFT RENEWED TORBAY LOCAL COMPACT

An agreement to ensure an effective working relationship between the Torbay Strategic Partnership – council, local NHS, fire service, police and probation service – with the local voluntary and community sector  
2011-2014

## **Foreword by the Mayor of Torbay (as taken from previous draft local Compact, to be updated as necessary for final document)**

Torbay's public sector bodies recognise the value of a thriving local third sector and the benefits it brings to securing effective outcomes for the residents of Torbay. Community Plan priorities include, Learning and Skills for the future *"to work with the voluntary sector to raise skills through community development.* " Stronger Communities *"Support volunteers in the community and self help"*

However it is also acknowledged that we need to improve the way we work with the third sector, the approach has been lacking in a coordinated direction and financial commitment. The timing is appropriate with the Transformation change agenda and the decision to introduce a commissioning model across all of the service delivery activity.

The third sector is an important element of a strong society. It has a clear role in providing services as well as helping to shape policy and contributing to the development of stronger communities. The third sector can also contribute to transforming public services. To enable this Torbay Strategic Partnership (TSP) and other partners, must be able to draw on the understanding and experience of the third sector in designing, developing and delivering services.

The role of local authorities is also changing. The council is a community leader, leading by example, responsible for creating more vibrant, safer and stronger communities as well as securing effective outcomes that lead to an improvement in people's quality of life. The council cannot fulfil this role without support from a thriving local third sector.

The successful outcome is an increase in the number of productive partnerships that can generate additional funding and capacity and clearly demonstrate a return on public investment.

This is particularly relevant in areas where Torbay is transforming the way services are delivered and how agencies work collaboratively with communities focussing on more prevention and early intervention. Specific areas that will benefit from these improvements will be the 'Closing the Gap' programme, the transformation of adult social care and our approach to planning for an ageing population and our transformation of Children's Services. The need for strengthening of the sector is further reinforced by the impact of the recession and public finances.

Mayor Nick Bye

## **Foreword by Rose Sanders, Chair of Torcom, Torbay's Voluntary and Community Sector Consortium**

The Voluntary and Community Sector (VCS) in Torbay is made up of hundreds of voluntary and community organisations (VCO's) working at the very heart of our community to make a real difference to the lives of local people.

Known by a variety of different names over the years, the sector has been documented as far back as the 19<sup>th</sup> century and has grown to be the vibrant body of organisations currently working in the Bay across all walks of life.

The skills and expertise of the VCS are now more recognised and inline with the national political changes, the onset of the 'Big Society' and 'Localism' the VCS need to continue to build on the good working relationship it has with our local partners in Torbay. This can only be to the good of all parties concerned and the community we all serve.

As Chair of Torcom, the voice of Torbay's voluntary sector, I would like to commend this new, refreshed local Compact to all of you who work in the VCS and public sector. The Compact is quite simply an agreement between statutory bodies and the voluntary and community sector, to improve the way they work together, for mutual benefit. It will have different implications for different parts of the sector. However, it will frame the relationship wherever a voluntary or community organisation has dealings with public bodies.

This Compact is a document to be used by the VCS and public sector to ensure that its principles are upheld – and to advise on and support taking action if those principles are broken. Once again, it is local people who are at the heart of its implementation.

In the current climate, working together is now more vital than it has ever been so we need to uphold the Compact Principles to strengthen our local partnerships and build on our working relationship for the good of the Community in Torbay.

Rose Sanders  
Chair of Torcom, Torbay's Voluntary and Community Sector Consortium

## BACKGROUND TO THE COMPACT

The word “compact” literally means official agreement. The first national document was agreed in 1998, produced after the 1996 report of the Deakin Commission which concluded that the Government needed to recognise the importance of the voluntary and community sector’s diverse roles. The Commission also concluded that the Government had a responsibility to promote a vibrant VCS.

Local areas are encouraged to follow the principles in the national Compact. Torbay has had a Compact in place since 2004.

Alongside this document measures are being introduced to ensure there is greater accountability and transparency around the implementation of the Compact.



## THE PRINCIPLES OF THE COMPACT

An effective working relationship between the Torbay Strategic Partnership and local voluntary and community organisations will help achieve the following outcomes:

1. A strong, diverse and independent voluntary and community sector
2. Effective and transparent design and development of policies, programmes and public services
3. Responsive and high-quality programmes and services
4. Clear arrangements for managing changes to programmes and services
5. An equal and fair society

# 1 A strong, diverse and independent voluntary and community sector

## The Torbay Strategic Partnership will:

- 1.1 Respect and uphold the independence of VCOs to deliver their mission, including their right to campaign, regardless of any relationship, financial or otherwise, which may exist.
- 1.2 Ensure VCOs are supported and resourced in a reasonable and fair manner where they are helping the TSP fulfil its aims.
- 1.3 Ensure that the TSP collectively recognises the need to resource national and local support and development organisations in order to assist VCOs with their capacity and capability to deliver positive outcomes.
- 1.4 Ensure greater transparency by making data and information more accessible, helping VCOs to challenge existing provision of services, access new markets and hold the TSP to account.
- 1.5 Consider a range of ways to support VCOs, such as enabling greater access to state-owned premises and resources.
- 1.6 Ensure that it is free for volunteers to access Criminal Record Bureau (CRB) checks. Work towards streamlining processes for volunteers who are volunteering for more than one cause.

## The Torbay Voluntary and Community Sector will:

- 1.7 When campaigning or advocating, ensure that robust evidence is provided, including information about the source and range of people and communities represented.
- 1.8 Ensure independence is upheld, focusing on the cause represented, regardless of any relationship they have with the TSP, financial or otherwise.

## 2 Effective and transparent design and development of policies, programmes and public services

### The Torbay Strategic Partnership will:

- 2.1 Ensure that social, environmental and economic value forms a standard part of designing, developing and delivering policies, programmes and services.
- 2.2 Consider the social impact that may result from policy and programme development, and in particular consider how these would impact local efforts to inspire and encourage social action and to empower communities.
- 2.3 Work with VCOs from the earliest possible stage to design policies, programmes and services. Ensure those likely to have a view are involved from the start and remove barriers that may prevent organisations contributing.
- 2.4 Give early notice of forthcoming consultations, where possible, allowing enough time for VCOs to involve their service users, beneficiaries, members, volunteers and trustees in preparing responses. Where it is appropriate, and enables meaningful engagement, conduct 12-week formal written consultations, with clear explanations and rationale for shorter time-frames or a more informal approach.
- 2.5 Consider providing feedback (for example through an overall TSP response) to explain how respondents have influenced the design and development of policies, programmes and public services, including where respondents' views have not been acted upon.
- 2.6 Assess the implications for the sector of new policies, legislation and guidance, aiming to reduce the bureaucratic burden, particularly on small organisations.

### The Torbay Voluntary and Community Sector will:

- 2.7 Promote and respond to TSP consultations where appropriate.
- 2.8 Seek the views of service users, clients, beneficiaries, members, volunteers, and trustees when making representation to government. Be clear on who is being represented, in what capacity, and on what basis that representation is being made.
- 2.9 When putting forward ideas, focus on evidence-based solutions, with clear

proposals for positive outcomes.

### 3 Responsive and high-quality programmes and services

#### The Torbay Strategic Partnership will:

- 3.1 Ensure that voluntary and community organisations have a greater role and more opportunities in delivering public services by opening up new markets in accordance with wider public service reform measures and reforming the commissioning environment in existing markets, making tendering processes as brief and comprehensive as possible within the regulations
- 3.2 Consider a wide range of ways to fund or resource VCOs, including grants, contracts, loan finance, use of premises and so on. Work to remove barriers that may prevent VCOs accessing TSP funding, thereby enabling smaller organisations to become involved in delivering services where they are best placed to achieve the desired outcomes.
- 3.3 Ensure transparency by providing a clear rationale for all funding decisions
- 3.4 Commit to multi-year funding where appropriate and where it adds value for money. The funding term should reflect the time it will take to deliver the outcome. If multi-year funding is not considered to be the best way of delivering the objective, explain the reasons for the decision.
- 3.5 Ensure well managed and transparent application and tendering processes, which are proportionate to the desired objectives and outcomes of programmes. Provide information about up and coming commissioning opportunities in good time, particularly recognising that need for smaller VCOs. Negotiate channels of communication and local points of contact for support .
- 3.6 Agree with VCOs how outcomes, including the social, environmental or economic value, will be monitored before a contract or funding agreement is made. Ensure that monitoring and reporting is relevant and proportionate to the nature and size of the opportunity. Be clear about what information is being asked for, and why and how it will be used.
- 3.7 Ensure equal treatment across sectors, including reporting and monitoring arrangements, when tendering for contracts
- 3.8 Recognise that when VCOs apply for a grant they can include appropriate and relevant overheads, including the costs associated with training and volunteer involvement.
- 3.9 Discuss and allocate risks to the organisation(s) best equipped to manage them. Where prime contractors are used, ensure they adhere to the principles of this Compact in allocating risk. Ensure delivery terms and risks are proportionate to the nature and value of

the opportunity.

- 3.10 Ensure that the widest possible range of organisations can be involved in the provision of services through appropriate funding and financing models, for example outcome based payments and payment in advance of expenditure. Payment in advance of expenditure should be considered on a case by case basis where this represents value for money.
- 3.11 Ensure all bodies distributing funds on the Torbay Strategic Partnership's behalf adhere to the commitments in this Compact. This includes the relationship between prime contractors and their supply chains. Demonstrate how funding arrangements and financial support can allow smaller and specialist providers to play a greater part.
- 3.12 Apply the Compact when distributing European funding. Where conflicts arise with European regulations, discuss the potential effects and agree solutions together
- 3.13 Encourage feedback from a range of sources on the effectiveness of the TSP's partnership with VCOs and how successful it has been in delivering their objectives. Consider placing this feedback in the public domain.

#### **The Torbay Voluntary and Community Sector will:**

- 3.14 Ensure eligibility for funding before applying and be explicit about how outcomes will be achieved.
- 3.15 Ensure robust governance arrangements so that organisations can best manage any risk associated with service delivery and financing models, including giving funders early notice of significant changes in circumstances.
- 3.16 Be open and transparent about reporting, recognising that monitoring, whether internal or external, is an aspect of good management practice.
- 3.17 Demonstrate the social, environmental or economic value of the programmes and services provided, where appropriate.
- 3.18 Help facilitate feedback from users and communities to the Torbay Strategic Partnership to help improve delivery of programmes and services.
- 3.19 Recognise that the TSP can legitimately expect VCOs to give public recognition of its funding.

## 4 Clear arrangements for managing changes to programmes and services

### The Torbay Strategic Partnership will:

- 4.1 If a programme or service is encountering problems, agree with the voluntary organisation a timetable of actions to improve performance before making a decision to end a financial relationship.
- 4.2 Assess the impact on beneficiaries, service users and volunteers before deciding to reduce or end funding. Assess the need to re-allocate funds to another organisation serving the same group.
- 4.3 Where there are restrictions or changes to future resources, discuss with voluntary and community organisations the potential implications as early as possible, give organisations the opportunity to respond, and consider the response fully, respecting sector expertise, before making a final decision.
- 4.4 Give a minimum of three months notice in writing when changing or ending a funding relationship or other support, apart from in exceptional circumstances, and provide a clear rationale for why the decision has been taken.

### The Torbay Voluntary and Community Sector will:

- 4.5 Plan for the end of funding to reduce any potential negative impact on beneficiaries and the organisation.
- 4.6 Contribute positively to reviews of programmes and funding practice.
- 4.7 Advise the Torbay Strategic Partnership on the social, environmental or economic impact of funding changes, and on ways to minimise their effects on people in vulnerable situations.

## 5 An equal and fair society

### **The Torbay Strategic Partnership will:**

- 5.1 Work with voluntary and community organisations that represent, support or provide services to people specifically protected by legislation and other under-represented and disadvantaged groups. Understand the specific needs of these groups by actively seeking the views of service- users and clients. Take these views into account, including assessing impact, when designing and implementing policies, programmes and services.
- 5.2 Acknowledge that organisations representing specific disadvantaged or under-represented group(s) can help promote social and community cohesion and should have equal access to state funding.
- 5.3 Take practical action to eliminate unlawful discrimination, advance equality and to ensure a voice for under-represented and disadvantaged groups.

### **The Torbay Voluntary and Community Sector will:**

- 5.4 If receiving funding from a government body, show how the value of the work can help that body deliver its public sector duties on promoting equality and tackling discrimination.
- 5.5 Take practical action, such as through funding bids, to eliminate unlawful discrimination, advance equality of opportunity and build stronger communities.

## Contact details

Torbay Strategic Partnership  
c/o Town Hall  
Castle Circus  
TORQUAY  
TQ1 3DR

01803 201201  
[www.torbay.gov.uk](http://www.torbay.gov.uk)

Torcom  
c/o Community and Voluntary Action Torbay  
11 Castle Road  
TORQUAY  
TQ1 3BB

01803 212638  
[www.torcom.org.uk](http://www.torcom.org.uk)

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## COMPACT ACCOUNTABILITY

### 1. Implementing the Compact

- 1.1 In the renewed national Compact, the Coalition Government has put more emphasis on options being in place for dealing with departures from the agreement's principles. In effect, the new document looks like it will have more teeth.
- 1.2 Compact Voice supports the voluntary sector, at national and local level, to take forward the Compact. They provide training and advice to the sector on using the Compact, and represent its interests to national government. They also work closely with the Compact Advocacy Programme (details below) to ensure Compact implementation and good practice are widely recognised and upheld.  
Contact Compact Voice:  
Email: [compact@compactvoice.org.uk](mailto:compact@compactvoice.org.uk)  
Telephone: 0207 520 2451.  
Website: [www.compactvoice.org.uk](http://www.compactvoice.org.uk)  
Twitter: @compactvoice
- 1.3 The Compact Advocacy Programme support Voluntary and Community Organisations (VCO's) in dealings with any public body at a national or local level, particularly in the early stages of a potential dispute. Their role is to help mediate and support better outcomes for VCO's in their dealings with public bodies. If a VCO thinks a public body has made a decision that is not in line with the Compact they can help.  
Contact the compact Advocacy Programme:  
Email: [evsAdvice@ncvo-vol.org.uk](mailto:evsAdvice@ncvo-vol.org.uk)  
Telephone: 0207 520 3161  
Website: at [www.ncvo-vol.org.uk/compactadvocacy](http://www.ncvo-vol.org.uk/compactadvocacy)
- 1.4 As well as Compact Voice and the Compact Advocacy Programme, the renewed Compact's accountability guide includes a channel of formal complaints to the **Local Government Ombudsman**. This exists if issues cannot be resolved in the first instance through dialogue with the public body concerned. In addition, the Government has taken another major step towards increased transparency by embedding the Compact within Government departments. From 2012-13 it is intended that government departments include a statement on how the Compact is being implemented in their business plans.

### 2. Local Action

- 2.1 Support from either Compact Voice and/or the Compact Advocacy Programme may resolve any potential dispute. However, in recognition of the good inter-agency working relationship in Torbay, it is clearly in the interests of all agencies in Torbay to resolve issues without the need to go to the Local Government Ombudsman. Therefore a three stage approach is proposed;

- **Stage 1 - Torbay Together Involvement Group (TTIG)** to be the first point of contact. The group will;
  - Keep a register of all issues raised
  - Make an initial attempt to resolve issues through dialogue with the parties involved
  - Record the outcomes of these negotiations
  - If the a dispute cannot be resolved within 10 working days it will moves to stage 2
  - Prepare an annual report on compact compliance to the Torcom Consortium and to Torbay Strategic Partnership
- **Stage 2 – Representatives from the respective sectors** will seek to achieve a resolution
  - If a voluntary sector organisation raises an issues with an agency in Torbay the Torbay Strategic Partnership Executive will seek to achieve a resolution
  - If an Agency raises an issue with a voluntary sector organisation the Torcom voluntary sector Consortium will seek to achieve a resolution
  - Outcomes will be fed back to TTIG to be included in the register.
- **Stage 3** – A third stage could be considered if reciprocal arrangements could be made with another area with for example appropriate representatives in Plymouth providing a service for Torbay and vice versa.

The option to take a formal complaint to the **Local Government Ombudsman** remains as a last resort.

Contact the Local Government Ombudsman  
PO Box 4771

Coventry  
CV4 0E

Helpline: 0300 061 0614

Fax: 024 7682 0001

Email: [advice@lgo.org.uk](mailto:advice@lgo.org.uk)

Website: [www.lgo.org.uk](http://www.lgo.org.uk)

### 3. Transparency

- 3.1 Copies of the register will be made available on Torcom, the Voluntary and Community web portal for Torbay, with an annual report to Torcom the Torbay Consortium and to Torbay Strategic Partnership on Compact Compliance.



Report Number: TSP/8/11

## **Joint Equality Strategy and Action Plan**

### **Torbay Strategic Partnership – 17 March 2011**

#### **1. What are we trying to achieve for our communities?**

- 1.1 The Partnership approved the three overarching themes as set out in the Draft Joint Equality Strategy (JES) at the 21 January 2010 meeting. The three themes as outlined below support the overarching aim of the Strategy 'Working together to develop better outcomes for individuals, families and communities'.
- Socio-economic participation for all;
  - Reducing hate crime and the fear of crime felt by minority communities; and
  - Promoting diversity as an asset.
- 1.2 At that meeting it was noted the JES links directly to the Community Plan focus on community prosperity for the people of the Bay. As per the recommendations from the 21 January meeting the wording of the plan has been amended and the implications of the Equality Act 2010 legislation have been incorporated within the strategy.
- 1.3 The JES enables the Partnership to comply with the general and specific duties of the new Public Sector Equality Duty (Equality Act 2010) that comes into force on 6 April 2011 by focusing on setting equality objectives.
- 1.4 This report presents a final version of the JES for the Partnership and an accompanying action plan. The sub group formed with representatives from Health, Police, Fire and the Council to form the JES reconvened in September 2010 to begin to develop an action plan for delivery.
- 1.5 The final action plan facilitates a cross agency approach of bringing together existing equalities actions as well as highlighting gaps in provision against the three overarching themes.
- 1.6 Existing equalities actions that are highlighted in the strategy include: -
- The Hele Neighbourhood Management Project focusing on inequalities within Torbay;
  - The development of a Worklessness Strategy for Torbay focusing action in the deprived areas of Hele and Barton;
  - The 'You said We Did' campaign run by Safer Communities Torbay targeting hard to reach community groups;
  - A multi-agency approach to dealing with hate crime incidents;
  - A range of diversity events to promote cultural diversity within Torbay; and
  - A Torbay Older Citizens' Forum that has been developed with the support of Torbay Council, Age UK and Torbay Care Trust.

- 1.7 The action plan includes 13 key actions across the three key themes that look at gaps in provision including: -
- Positive action for older and younger people with respect to worklessness;
  - Focus on inward investment, social enterprise and women in business;
  - Hate crime and fear of crime specifically aimed at the traditionally excluded groups;
  - Building capacity in the domestic violence sector;
  - Encouraging community engagement and the celebration of cultural diversity within the Bay; and
  - Empowering the voluntary sector and improving access to services.
- 1.8 The Torbay Strategic Partnership Executive will take responsibility for the delivery of the plan as a whole with progress of the JES action plan reported to the Executive once every 6 months. The plan will be monitored through the Spar performance management system and co-ordinated by Torbay Council.
- 1.9 In light of government funding cuts for all public sector agencies the need to focus resources is paramount. It is vital that partners support the delivery of the JES and high level action plan and continue to align resources to deliver actions to the most vulnerable members of the Torbay Community.

## **2. Relationship to Community Plan**

- 2.1 Development of a Joint Equality Strategy will support the continuing development of the Community Plan.

## **3. Recommendation for decision**

- 3.1 The Torbay Strategic Partnership (TSP) to approve the revised Joint Equality Strategy set out at Appendix 1 to this report.
- 3.2 The Partnership to approve the Joint Equality Strategy Action Plan 2011-2014, set out at Appendix 2 to this report, and responsible organisations to be requested to agree timescales for delivery.
- 3.3 The TSP Executive to take responsibility for the delivery of the strategy and the 6 monthly monitoring of the action plan.

## **Appendices**

Appendix 1 Draft Joint Equality Strategy

Appendix 2 Joint Equality Strategy Action Plan 2011-2014

Appendix 3 Equality Proofing Checklist (EIA) – Joint Equality Strategy and Action Plan 2011-2014

Contact Officer: Ian Knee / Zoe Williamson  
Representing: Torbay Council  
Telephone no. 01803 207058 / 01803 207019



# JOINT EQUALITY STRATEGY FOR TORBAY

*Working together to develop better outcomes for individuals, families and communities*



## Introduction

We recognise that everyone has different needs and together as partners we are committed to our leading role in promoting equal opportunities and valuing diversity.

This Strategy aims to highlight the key issues for our communities in order for us to deliver real outcomes over the next 5 years for all those who live, work and visit Torbay.

## Our Commitment

As partner organisations we all work hard to ensure that the differing needs of our communities are served. This includes people from black and minority ethnic communities, women, disabled people, lesbians, gay men, those who are transgender, young people, older people, those communities with a faith or belief.

It also relates to standards of living and those households who live in the more deprived areas of Torbay, people who are carers, families with children and having access to high quality healthcare. It is about access to employment, having a positive experience in the workplace, training and life-long learning, a work/life balance, and being able to care for others. It also involves individuals, family and social life including self-development, having independence and equality in relationships and marriage as well as participation in decision-making.

## **DIVERSITY TOUCHES EVERYONE - BUT MORE CAN BE DONE**

By working together as partners from the Council, Health, Police, Fire, third sector, private sector and key regional partners we want to ensure that Torbay meets the needs of all communities and becomes a better place to live, work and visit.

Understanding our Communities – The Joint Equality Strategy for Torbay aims to bring together key partners to deliver real outcomes for the communities we serve.

## Context – Knowing the national framework

In April 2010 the **new Equality Act** gained Royal Assent. The Act defines discrimination in terms of nine 'protected characteristics' (rather than equality strands): age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion or belief, sex and sexual orientation. The Act is to extend the new public sector equality duty to now include all nine protected characteristics and it will make it clear that public bodies will need to take due regard to be positive and proactive in tackling discrimination. The Joint Equality Strategy helps partner organisations to fulfil their duties under the new Equality Act in setting robust equality targets.

The **new Equality Framework for Local Government** was developed in 2008. It builds on the old Equality Standard which helped local authorities make real progress in mainstreaming equality. The Framework aspires to be simpler, smarter, proportional and relevant. It is based on three levels of achievement; 'developing', 'achieving' and 'excellent' rather than the five levels of the old standard. This reduces the actions from 167 to 88, which authorities can implement in ways that are relevant and proportionate to their needs. The Framework also contains new features including: • a wider definition of equality, based on equal life chances • a new section on 'Knowing your communities and equality mapping' • a focus on equality outcomes for all sections of the community, mapping and narrowing gaps • a central role for self-assessment and peer challenge. Torbay Council gained the Achieving Level of the new Framework in March 2009.



## Knowing our Communities

- Torbay's resident population is projected to grow by 17.2% from 134,000 in 2009 to 157,000 in 2033. It is also expected that nationally the population will increase by 17.2% compared to a projected increase of 20.3% for the South West region.
- The proportion of Torbay's population aged 50 and over has increased since the 2001 Census from 42.6% to 44.1% in 2009. This increase is projected to continue to 49.7% in 2033. The proportion of people aged 80 is projected to increase from 7.5% in 2009 to 13% in 2033.
- The overall number of young people in Torbay is projected to increase. However, while the actual number of young people (people aged 19 and under) is projected to increase from 28,900 in 2009 to 31,100 in 2033, the proportion of the population they represent is projected to drop from 21.5% in 2009 to 19.8% in 2033. This is in line with the national and regional trend.
- Torbay's non-white population has virtually doubled in recent years from 0.7% in 1991 to 1.2% in 2001. According to experimental population estimates from the Office for National Statistics (ONS), it is estimated that the proportion of the population who are non-white has increased further to 3%. The overall Black or Minority Ethnic population is estimated to be at 6% in these experimental figures.
- There are 23.5% disabled people receiving benefits in Torbay compared to 18.2% nationally and in the South West.
- Despite the 'Palm Tree' image of Torbay, there are areas of severe deprivation, with two of Torbay's electoral wards being ranked in the top 10% most deprived in England.
- It costs ten times the average salary to buy an average priced house in the Bay (2007)



## Torbay's Community Plan – Turning the Tide for Torbay

The vision of the Community plan is directed by four themes; Pride in the Bay, Stronger Communities, Learning and Skills for the Future and underpinning it all The New Economy. Together this focus will give us community prosperity for the people of the Bay.

## Joint Equality Strategy for Torbay - Overarching Priorities

Linking directly to the Community Plan focus on community prosperity for the people of the Bay, three overarching priorities have been identified:

1. **Socio-economic participation for all.**
2. **Reducing hate crime and the fear of crime felt by minority communities.**
3. **Promoting diversity as an asset.**

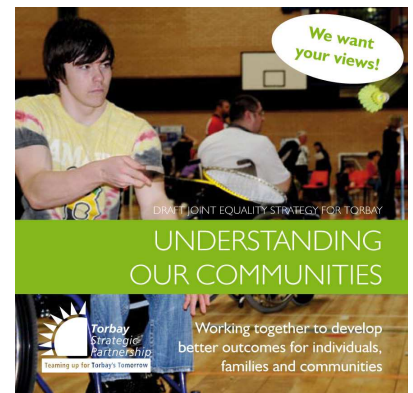
These 3 priorities were also seen complementary and to provide scope for all partners to contribute to their delivery. For example, progression towards greater economic opportunities for all depends on a more positive attitude towards diversity. A positive attitude to diversity should help reduce hate crime and furthermore one could argue that the three goals will contribute to greater social cohesion.

## How the Strategy was Developed

The Concept of a Joint Equality Strategy was agreed by the Torbay Strategic Partnership in 2008/09. During 2009/10 a draft Summary Strategy – 'Understanding our Communities' - was developed based on information in the Joint Strategic Needs Assessment (JSNA), Community Plan and previous equality documents that was used as the basis for consultation. The draft strategy was developed against the background of The Equality Bill recently passed by the House of Commons as the new Equality Act 2010. This strategy will support compliance with new public duties that come in to effect during 2010.

Consultations took place with equalities groups, including consultation at the Teranga multicultural event with over 500 people having their say. In addition workshop events were held with key stakeholders as well as specific equality community groups.

Priorities identified during the consultations have been included within the Strategy. Partners have been involved in developing a robust action plan for delivery over the next 5 years. Progress will be monitored through the Spar performance management system with 6 monthly monitoring reports to the Torbay Strategic Partnership.



# 1. Socio-economic Participation for All

The overall vision for socio-economic participation is “to enable Bay residents to achieve their potential in work or self employment and ensuring that everyone has the opportunity to participate fully in the economy as part of the sustainable economic development of the area, acknowledging that economic participation is key factor in addressing inequalities.”

## Priority 1 Tackling discrimination in the labour market

- The development of training and employment opportunities for the traditionally excluded groups.

## Priority 2 Promoting enterprise to non-traditional entrepreneurs

- Developing the skills of our young people to be the entrepreneurs of the future and help to retain young people in the Bay.
- To support the development of local businesses owned by members of minority communities such as people with disabilities, older people and women within the local economy.

### Case Study – Working with Multiple Barrier Clients

Torbay Council Human Resources department was able to provide mentoring and interview skills advice to a member of the Shekinah Mission who support multiple barrier clients who may be homeless, have been involved in crime and addiction. With this help one of the Shekinah Mission clients was offered a work placement with a member of the Employment Skills Board. The client is now employed and a second placement from the Mission has now been taken on board.

## Priority 3 Supporting people out of worklessness and into work

- To tackle the ‘benefit economy’ and look into economic inequalities and deprivation within certain areas and communities of Torbay.
- Positive action for older people and access to work opportunities for the 50+ age group.
- Develop an enhanced inward investment offer to reduce the trend in young people migrating out of the Bay.
- Positive action to support younger people into work, reduce barriers to apprenticeships and deliver supported learning to young people with learning disabilities.

## Priority 4 Promote healthy lifestyles to enable economic participation

- To tackle inequalities by working with partners to promote healthy lifestyles and address risk taking behaviour e.g. smoking and obesity.

## 2. Reducing hate crime and the fear of crime felt by minority communities

The vision for this priority is to strengthen Torbay's understanding of, and approach to, tackling hate crime and violence, and the fear of crime felt by our minority communities with the aim of reducing the incidence and fear of crime across the Bay.

### Priority 1 Stakeholder Engagement

- To build respect within our communities and work with partners to tackle hate crime relating to a person's race, faith, religion, sexual orientation and or disability.
- Consolidate our approach as partners to stakeholder engagement and target engagement with the Eastern European and traveller communities.
- To work together as partners to ensure interaction between young people and foreign students to ensure a positive experience of Torbay (Torbay Visiting International Students).

### Priority 2 To address fear of crime and antisocial behaviour

- To provide facilities / services for young people to tackle crime and anti-social behaviour and increase positive activities for young people providing more things to do and safe places to go.
- To address older people's fear of crime and anti-social behaviour and support intergenerational work to break down the barriers between the old and young people in the Bay.

### Priority 3 Build Capacity in the Domestic Violence Sector

- To work with current and potential service providers in the statutory and third sector to develop sustainable service delivery models that address issues relating to domestic abuse.
- To work with service users, ex service users and members of SEEDS (Survivors Empowering and Educating Domestic Abuse Services) to ensure that planned and existing services have regard to the views and experiences of survivors.
- To continue to look at opportunities to work with partners across the peninsula to ensure that access to a continuum of support is available.

#### Case Study – You Said We Did

Within Safer Communities the 'You Said, We Did' Campaign is undertaken every year and targets hard to reach community groups. The campaign aims to engage with local communities, identify the issues that matter to them and deliver actions based on the feedback. The latest round of You Said We Did meetings were held during January and February 2010. The community groups included people from the LGBT and BME community, people with disabilities, young people and older people.

Following on from the You Said We Did meetings action plans are being produced to tackle a number of issues raised from these community groups. Partners involved in this initiative include Safer Communities Torbay, Devon and Cornwall Police, Devon and Somerset Fire and Rescue Service and the Devon and Cornwall Probation Trust.

### 3. Promoting diversity as an asset

The vision for this objective is to establish that diversity is a permanent and beneficial part of life in the Bay; and more specifically that diversity is an economic as well as cultural and social asset.

#### Priority 1 Influence the views of the general public, public and private sector organisations in favour of diversity as permanent and beneficial dimension to the Bay

- To support diverse community events and build relations to promote community spirit.
- To recognise communities of place and to build on Torbay being an area that celebrates the differences between its three major towns.

#### Priority 2 Enable all parts of our community to become actively involved in their area

- To improve community involvement and support residents living within disadvantaged and fragile communities to engage and review how people want to be involved in decision making to promote democracy.
- To support people over 50 make the most out of life.
- To offer greater opportunities for people to become involved in health/ social care decision making.
- To work to empower the voluntary/community sector to offer help, but not to dictate the services they provide.

#### Case Study – Taste of Africa, Asia and the Caribbean Event

Oldway Mansion in Paignton hosted 'A taste of Africa, Asia and the Caribbean' event on Sunday 31 October 2010. The event was supported by Safer Communities Torbay and a number of local chefs selling, Indian, Thai, African, Chinese and Caribbean meals attended. There was a programme of music and dance and other many activities including face painting, nail art, hair braiding and reflexology.

The event follows on from the Terranga Cultural and Diversity Festival aimed at bringing people from different cultures and communities in Torbay together for a day of international dance, music and food.

#### Priority 3 Increase access to services

- Investigate a co-ordinated approach as partners to access to information with the aim of providing a single point of contact to meet different needs.

## CONTACTS

The concept of a Joint Equality Strategy for Partners has been developed by the Torbay Strategic Partnership which brings together representatives from public, private and community and voluntary sectors for the benefit of the area.

For further information about the Strategy please contact: -

Partnerships and Performance  
Room G59, Torquay Town Hall  
Torbay Council  
TQ1 3DR

01803 207056

[Equality@torbay.gov.uk](mailto:Equality@torbay.gov.uk)



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**Priority One – Socio-Economic Participation for All**

The overall vision for economic participation is “to enable Bay residents to achieve their potential in work or self employment and ensuring that everyone has the opportunity to participate fully in the economy as part of the sustainable economic development of the area, acknowledging that economic participation is key factor in addressing inequalities.”

**Where we are now (Existing actions that support the Joint Equality Strategy): -**

- The Hele Neighbourhood Management Project is part of the Closing the Gap project focusing on inequalities within Torbay - Hele’s Angels is the first neighbourhood management scheme in Torbay. The scheme is a new way at looking at how public services are delivered in Hele and Barton by working closely with residents in the area.
- Working Together Programme Board (formerly Total Place) – Through the Working Together Board the Torbay Strategic Partnership has been working with Devon and Plymouth Strategic Partnerships on three projects that have explored new ways to tackle poverty and deprivation. Through this work we are looking to achieve, amongst other things, personalised local support to address barriers to economic inclusion with a positive focus on work, training or other support for those who cannot work.
- The Employment Skills Board and the Shekinah Mission have worked together with multiple barrier clients to find work placements with the possibility of employment in the future. The Shekinah Mission Social Enterprise Work Placement Scheme is an initiative whereby employers in the Bay sign up to a membership scheme that accepts Shekinah clients for work placements. Funding for this is through the Employment Skills Board.
- The Children and Young People’s Plan 2010-2013 contains several economic actions. For instance to continue to develop the 14-19 collaborative offer across Torbay 14-19 Learning Partnership (Activity 1.4), the Closing the Gap initiative (Activity 6.1), Family Friendly Employment (Activity 6.2) and the Hele Neighbourhood Management Project (Activity 6.3).
- The development of a Worklessness Strategy for Torbay focuses action in the deprived areas of Hele and Barton. This is to be extended to Paignton and Brixham.
- A Youth Enterprise Initiative in seven schools across Torbay encourages young people to become entrepreneurs. The year long course involves 10-15 students running their own company. The scheme will be extended to mainstream secondary schools throughout Torbay.
- A social enterprise project run by the Torbay Development Agency has hosted free events: ‘Social Enterprise – A Practical Approach’ is for organisations with a clear idea for a social enterprise who need an action plan to get up and running. The events have also focused on grant-dependent organisations wanting to explore the implications developing trading or contracting activity.
- The Healthy Lifestyles Team aim to reduce health inequalities by focusing on obesity and smoking initiatives as well as initiatives via the Torbay Care Trust such as BME Community Development Workers, GP Health MOTs for people with learning disabilities.

### Priority One – Socio-Economic Participation for All

No	Action	Description	Resp Org / Officer
1	Worklessness - positive action for older people.	<ul style="list-style-type: none"> <li>• Access to work for the 50+ age group wanting to learn new skills to help find ways back into work.</li> </ul>	Torbay Development Agency
2	Worklessness – positive action for younger people	<ul style="list-style-type: none"> <li>• Investigate opportunities for support to people aged 19+ Not in Employment, Education or Training (NEETs)</li> <li>• Investigate ways of reducing barriers to apprenticeships for people aged 16-18.</li> <li>• Investigate and deliver supported learning to young people 16+ with learning disabilities.</li> </ul>	Torbay Development Agency, 14-19 Strategy Group, South Devon College
3	Develop an enhanced inward investment offer to reverse the trend in young people migrating out of the Bay.	<ul style="list-style-type: none"> <li>• Investigate what university courses young people are going away to study and look to see how jobs in these areas can be generated in Torbay.</li> <li>• Continue to look to attract business to the Bay to offer young people opportunities to return for new and better paid employment.</li> </ul>	Torbay Development Agency
4	'Women do business' - Investigate the opportunity to continue Devon-wide initiative in Torbay.	<ul style="list-style-type: none"> <li>• Adopt Devon model 'Women Do Business' in Torbay.</li> <li>• Provide a support network for women to encourage women into business.</li> </ul>	Torbay Development Agency
5	Encourage new Social Enterprise in Torbay	<ul style="list-style-type: none"> <li>• Investigate ways to bring new social enterprise and social coaching to Torbay and support communities in developing social enterprise schemes.</li> </ul>	Torbay Development Agency, Communities Torbay Council
6	Support the concept of healthy lifestyles reducing inequalities and promoting economic participation.	<ul style="list-style-type: none"> <li>• Investigate support options for people over 19 who are disabled.</li> </ul>	Torbay Care Trust, Healthy Lifestyles Team



## **Priority Two – Reducing hate crime and the fear of crime felt by minority communities**

The vision for this priority is to strengthen Torbay's understanding of, and approach to, tackling hate crime and violence, and the fear of crime felt by our minority communities with the aim of reducing the incidence and fear of crime across the Bay.

### **Where we are now (Existing actions that support the Joint Equality Strategy): -**

- The 'You said We Did' campaign run by Safer Communities Torbay takes place every year and targets hard to reach community groups. The campaign aims to engage with local communities such as the LGBT community, BME community, people with disabilities, young people and holder people, to identify the issues that matter to them and deliver actions based on the feedback.
- A BME community mapping project was undertaken as part of a Safer Devon Partnership project. The project was in response to a perceived gap in understanding of some of the needs and concerns of 'harder to reach' BME communities. As a result of this project the Devon Grapevine was set up to maintain contact with the interviewees and organisations involved in the mapping project. Crucially it provides a social meeting space for BME residents and provides information about services.
- As part of the Closing the Gap neighbourhood management initiative specifically targeting the more deprived areas of Torbay there has been an increase in late night patrols in Hele, Foxhole, Watcombe and QED in order to reduce anti social behaviour. Police are now operating until 3am in Hele and this is hoped to be extended to other areas in Torbay. As part of a Multi-Agency Protection Team the street wardens also operate to different timings to target ASB.
- The Torbay Visiting International Student (TVIS) initiative is a Police led operation to provide a safe and secure environment for all visiting students. A partnership team which includes Language Schools, Local Schools, Street Wardens, Torbay Youth Offending Team, the Tourist Information Board, Street Pastors, Safer Communities Torbay and the Police are keen to work together to ensure that students from all cultures come together, enjoying all that Torbay has to offer. A Police Officer and members of staff from Safer Communities Torbay run a series of talks and presentations to visiting international students welcoming them to Torbay and outlining local laws and expectations.
- A multi-agency approach to dealing with hate crime incidents is in operation. Agencies meet regularly to discuss hate crime incidents and specifically to look at and identify trends and issues and offer victim support. This multi-agency approach providing BME hate crime training with the YMCA as well as promoting the True Vision packs for self reporting and increasing confidence in reporting BME, disability and LGBT hate crimes. The Torbay Care Trust staff also work with learning disability service users to encourage the reporting disability as a hate crime.
- The Young Victims of Crime initiative aims to help young people who are victims of crime and encourage the reporting of incidents. The initiative improves the identification of young people who are victims of crime and ensures the provision of support services and how to get help. The initiative is being rolled out to all Torbay secondary schools and youth groups via PHSE co-ordinators.
- Joint working between the 999 Cadets and the Police via the Families Intervention Project (FIP) and working with the Youth Offending Team (YOT) helps to focus on families and young people to change behaviour.
- With regards to Domestic Abuse joint working takes place with the Police Domestic Abuse Unit and The Safer Communities Torbay Domestic Abuse team enables the timely sharing of information and the delivery of a seamless support service to victims of domestic abuse. Safer Communities Torbay (SCT) employ two Independent Domestic Violence Advisors to support high risk victims of domestic abuse and those going through the criminal court process. The SCT partnership also commission a children's domestic abuse group for children and young people who have been harmed by domestic abuse and there is refuge and outreach support available to victims of domestic abuse in Torbay.

**Priority Two – Reducing hate crime and the fear of crime felt by minority communities**

No	Action	• Description	Resp Org / Officer
1	Undertake stakeholder engagement	<ul style="list-style-type: none"> <li>• Engage with the Polish / Eastern European communities.</li> <li>• Engagement with travellers.</li> <li>• Consolidate our approach as partners to stakeholder engagement.</li> </ul>	Safer Communities Torbay, Communities, Torbay Council, Business Planning, Torbay Council
2	Target hate crime specifically aimed at people from the traditionally excluded groups	<ul style="list-style-type: none"> <li>• Target disability hate crime following the International Human Rights Convention.</li> </ul>	Safer Communities Torbay
3	Target fear of crime and anti-social behaviour (ASB) in minority communities.	<ul style="list-style-type: none"> <li>• Investigate opportunities for intergenerational work to break down the barriers and stereotypes between old and young people within the Bay.</li> <li>• Research into fear of crime in the over 50s and why older people are reluctant to go out after 9pm.</li> <li>• Undertake consultation with Street Pastors and feed into neighbourhood management work.</li> </ul>	Safer Communities Torbay, D+C Police, D+S Fire and Rescue
	Build capacity in the Domestic Violence Sector.	<ul style="list-style-type: none"> <li>• Work with current and potential service providers in the statutory and third sector to develop sustainable service delivery models that address issues relating to domestic abuse.</li> <li>• Work with service users, ex service users and members of SEEDS (Survivors Empowering and Educating Domestic Abuse Services) to ensure that planned and existing services have regard to the views and experiences of survivors.</li> <li>• Continue to look at opportunities to work with partners across the peninsula to ensure that access to a continuum of support is available.</li> </ul>	Safer Communities Torbay

### **Priority Three – Promoting diversity as an asset**

The vision for this objective is to establish that diversity is a permanent and beneficial part of life in the Bay; and more specifically that diversity is an economic as well as cultural and social asset.

#### **Where we are now (existing actions that support the Joint Equality Strategy): -**

- As part of the Closing the Gap project in the ward of Hele a single point of contact (hub) has been established. Outreach offices such as this are placed within areas of inequality.
- A range of diversity events have taken place over the last 2-3 years to promote cultural diversity within Torbay. This has included the Terranga Cultural and Diversity Festival aimed at bringing people from different cultures and communities in Torbay together for a day of international dance, music and food. A Disability Awareness Day also takes place annually to raise awareness of the types of disabilities people have to live with and for people to find out about clubs and sports they could get involved in and also support groups and agencies that are in the bay. Partner agencies also support the Pride Torbay festival each year.
- A Torbay Older Citizens' Forum has been developed with the support of Torbay Council, Age UK and Torbay Care Trust. The Forum is for residents in Torbay aged over 50. A free event in November 2010 was held focusing on 'Shaping Local Services for Later Life' and looked at the Big Society Agenda and the opportunity for local involvement.
- The Torbay Together Involvement Group (TTIG) has been established to look at a single, simple and more efficient approach to involving people in key decisions. TTIG are currently developing 'Putting People at the Centre of Decision making' which is a Torbay Together Strategy for involving people in decision-making throughout the Bay.
- Community Partnerships in Torbay aim to increase the involvement of local people and communities in the way in which the Torbay Strategic Partnership works. The Community Partnerships are voluntary groups based on the ward boundaries within Torbay and each of the areas. Community Partnerships provide an opportunity for people who live or work in the different parts of Torbay to discuss issues of common concern. They provide an opportunity for local people to understand and influence the way in which services are provided in their area. The Community Partnerships have fed into development of the new Community Plan for Torbay for the period 2007-2020 and are developing local action plans that will inform each Partnership's activities over the next 3 years.
- The Torbay LINK (Local Involvement Network) is an initiative to give everyone a say in their local health and social care services and is keen to ensure that it involves all of its residents and is as inclusive as possible. It is particularly interested in people and groups who are usually under-represented and looks to find ways in which they can be involved.
- The personalisation of services through Health and Supporting People to enable people to have more choice and control in the services they receive.

**Priority Three – Promoting diversity as an asset**

No	Action	Description	Resp Org / Officer
1	Encourage community engagement and promote a culture of 'celebration' and cultural diversity.	<ul style="list-style-type: none"> <li>• Positive action to promote positive media coverage of diversity within Torbay.</li> <li>• As agencies, collectively continue to support diversity events to celebrate diversity within Torbay.</li> </ul>	Torbay Together Involvement Group (TTIG), Torbay Council, Torbay Care Trust, D+C Police, D+S Fire, Safer Communities
2	Empowering the voluntary sector	<ul style="list-style-type: none"> <li>• Investigate the opportunity of holding an event to aid voluntary sector organisations in understanding the bureaucracy, e.g., removing / reducing obstacles, understanding how to obtain charitable status etc.</li> </ul>	Communities, Torbay Council
3	Improve access to services	<ul style="list-style-type: none"> <li>• Initiate a co-ordinated approach to access to information with the aim of providing a single point of contact to meet different needs.</li> <li>• Undertake community engagement to assess what the barriers to access to services are.</li> <li>• Investigate the possibility of multi-agency representation at inductions to enable new staff to have a better understanding of services provided throughout Torbay.</li> </ul>	TTIG, Torbay Council, Torbay Care Trust, Health, Police / Fire

## Equality Proofing Checklist

Thinking about equality is thinking about people - making decisions that have a limiting affect on services may have an adverse impact on some members of the community and specifically the traditionally hard to reach groups may be most at risk.

The checklist below can be used as an aid to making decisions that ensure resources are targeted to those most in need / most vulnerable.

### Outline of the decision being taken: -

Joint Equality Strategy (JES) and action plan 2011-2014

The draft JES was approved by the Torbay Strategy Partnership on the 21<sup>st</sup> January 2011. The JES is a partnership strategy with the aim of 'working together to develop better outcomes for individuals, families and communities'. The JES has three overarching themes

- Socio-economic participation for all;
- Reducing hate crime and the fear of crime felt by minority communities; and
- Promoting diversity as an asset.

The strategy has been developed by a sub-group of public sector agencies including Torbay Council, Devon and Cornwall Police, Devon and Somerset Fire and Rescue Service, Torbay Care Trust and Safer Communities Torbay.

Please refer to accompanying Joint Equality Strategy and Action Plan 2011-2014.

### *In making your decision – have you considered the following.....??*

Context	Please explain / evidence
<b>Who uses the service?</b>	The aim of the strategy is to work together to develop better outcomes for individuals, families and communities throughout the whole of Torbay. Actions with the action plan focused on vulnerable communities and the traditionally excluded groups i.e. the nine equalities protected characteristics of race, disability, sex, sexual orientation, transgender, age, religion and belief, pregnancy and maternity and marriage and civil partnership.
<b>How many – which communities?</b>	The JES focuses on all communities within Torbay but actions are prioritised to those most vulnerable and the traditionally excluded groups e.g. actions included are focused on people with disabilities, the young and older people.
<b>Is there any under-representation? Why?</b>	<p>Due to the JES focusing across the whole of Torbay it is better to focus on the key Bay-wide statistics to gain a view on the equalities breakdown of the Bay as a whole:</p> <ul style="list-style-type: none"> <li>• Torbay's resident population is projected to grow by 17.2% from 134,000 in 2009 to 157,000 in 2033. It is also expected that nationally the population will increase by 17.2% compared to a projected increase of 20.3% for the South West region.</li> <li>• The proportion of Torbay's population aged 50 and over has increased since the 2001 Census from 42.6% to 44.1% in 2009. This increase is projected to continue to 49.7% in 2033. The proportion of people aged 80 is projected to increase from 7.5% in 2009 to 13% in 2033.</li> <li>• The overall number of young people in Torbay is projected to increase. However, while the actual number of young people (people aged 19 and under) is projected to increase from 28,900 in 2009 to 31,100 in 2033, the proportion of the population they represent is projected to drop from 21.5% in 2009 to 19.8% in 2033. This is in line with the national and regional trend.</li> <li>• Torbay's non-white population has virtually doubled in recent years from 0.7% in 1991 to 1.2% in 2001. According to experimental population estimates from the Office for National Statistics (ONS), it is</li> </ul>

	<p>estimated that the proportion of the population who are non-white has increased further to 3%. The overall Black or Minority Ethnic population is estimated to be at 6% in these experimental figures.</p> <ul style="list-style-type: none"> <li>• There are 23.5% disabled people receiving benefits in Torbay compared to 18.2% nationally and in the South West.</li> <li>• Despite the 'Palm Tree' image of Torbay, there are areas of severe deprivation, with two of Torbay's electoral wards being ranked in the top 10% most deprived in England.</li> </ul>
<p><b>What are the key outcomes for different users?</b></p>	<p>The delivery of the JES is focused around the three key themes of: -</p> <ul style="list-style-type: none"> <li>• Socio-economic participation for all;</li> <li>• Reducing hate crime and the fear of crime felt by minority communities; and</li> <li>• Promoting diversity as an asset.</li> </ul> <p>Specifically actions are centred around the following: -</p> <ul style="list-style-type: none"> <li>• Positive action for older and younger people with respect worklessness;</li> <li>• Focus on inward investment, social enterprise and women in business;</li> <li>• Hate crime and fear of crime specifically aimed at the traditionally excluded groups;</li> <li>• Building capacity in the domestic violence sector;</li> <li>• Encouraging community engagement and the celebration of cultural diversity within the Bay;</li> <li>• Empowering the voluntary sector and improving access to services</li> </ul>
<p><b>Decision making</b></p>	<p><b>Please explain / evidence</b></p>
<p><b>Does the decision/proposal take into account changing demography?</b></p>	<p>As described above the key statistics relating to the equalities protected characteristics have been taken into account in the development of the JES and action plan. This highlights an aging population, increasing disabled population, growing non-white population and young migration within the Bay. The JES has also taken into account targeting services in the deprived areas of the Bay.</p> <p>Specific actions include: -</p> <ul style="list-style-type: none"> <li>• Positive action for older and younger people re worklessness;</li> <li>• Focusing on inward investment to reverse the trend of young migration out of the Bay;</li> <li>• Stakeholder engagement with minority communities such as the Polish / Eastern European communities;</li> <li>• Target disability hate crime;</li> <li>• Research fear of crime in older people.</li> </ul>
<p><b>Does your decision/proposal foster good relations?</b></p>	<p>The ethos of the whole JES is one of 'working together to develop better outcomes for individuals, families and communities'.</p> <p>Specifically one of the key themes of the JES and action plan is 'promoting diversity as a asset' with the vision for the objective to establish diversity as a permanent and beneficial part of life in the Bay and more specifically that diversity is an economic as well as a cultural asset to Torbay. Key actions within this theme include: -</p> <ul style="list-style-type: none"> <li>• Encouraging community engagement and promoting a culture of 'celebration' and cultural diversity.</li> <li>• Empowering the voluntary sector.</li> <li>• Improving access to services.</li> </ul>
<p><b>Are there specific opportunities for the decision/proposal to be targeted to vulnerable groups / deprived wards?</b></p>	<p>As highlighted above the JES is specifically targeted at vulnerable groups and the traditionally excluded groups within Torbay based on key equalities statistics. A lot of work by partner organisations is already underway targeting services in deprived wards e.g. Hele Neighbourhood Management Project, Closing the Gap, Working Together Programme which are</p>

	partnership projects that target the most deprived wards in Torbay.
<b>Can the service be provided by the community or voluntary sector?</b>	The delivery of the JES is a partnership approach adopted by the Torbay Strategy Partnership. The membership of the TSP includes voluntary sector organisations. More specifically the JES and action plan highlight the need to empower the voluntary sector and this can be seen with a specific action within the action plan.
<b>What consultation with those affected by the decision/proposal has taken place?</b>	The development of the JES and action plan has involved several stages of consultation – please see below: - <ul style="list-style-type: none"> <li>• Attendance at the Terranga multicultural diversity event – Aug 2009.</li> <li>• Knowing our Communities Stakeholder engagement event – Sept 2009</li> <li>• A Draft Summary Strategy was developed discussed / consulted at the community equality groups (e.g. 50+ Forum, LGBT Community Group)</li> <li>• Partner workshops to develop the JES and action plan included Torbay Council, Safer Communities Torbay, Children’s Services, Devon and Cornwall Police, Devon and Somerset Fire and Rescue Service, Torbay Care Trust</li> </ul>

<b>Assessing the Impact</b>	<b>Please explain / evidence</b>
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**Is there potential that your decision/proposal will have a positive/negative impact on certain groups?:-**

***Please also consider any workforce issues: Give details of how certain groups may be adversely affected by the decision e.g. if you have a large number of older employees (50+) within your business unit or part time women – is there likely to be any adverse effect upon them? If so what action can you take to address this? E.g. If a large number of disabled employees may be affected by a closure of a service, specialist support or action may need to be put in place to assist them in finding alternative work opportunities.***

	<b>Positive Impact</b>	<b>Negative Impact</b>
<ul style="list-style-type: none"> <li>• All groups in society generally</li> </ul>	The aim of the JES is ‘working together to develop better outcomes for individuals, families and communities’ and therefore aims to benefit all groups within Torbay generally.	
<ul style="list-style-type: none"> <li>• Older or younger people</li> </ul>	Following consultation and looking at the demographic profile of Torbay and statistical projections the JES specifically targets older and younger people. For instance in the areas of worklessness, young migration out of the Bay in relation to employment opportunities, stakeholder engagement, addressing fear of crime issues, intergenerational work re fear of crime and supporting people over 50 make the most out of life.	
<ul style="list-style-type: none"> <li>• People with caring responsibilities</li> </ul>		People with caring responsibilities were not highlighted through the consultation undertaken in the development of the JES. This does not however mean that the JES will have a negative impact on people with caring responsibilities rather the JES

		is focused on the <b>gaps</b> in provision.
<ul style="list-style-type: none"> <li>• People with a disability</li> </ul>	<p>Following consultation and looking at the demographic profile of Torbay and statistical projections the JES specifically targets people with disabilities. For instance in delivering supported learning to young people with learning disabilities, supporting healthy lifestyle options for people aged 19 and over who are disabled and targeting disability hate crime following the International Human Rights Convention.</p>	
<ul style="list-style-type: none"> <li>• Women or men</li> </ul>	<p>The JES and action plan specifically target gender related issues in relation to the following: -</p> <ul style="list-style-type: none"> <li>• Providing a support network to encourage women into business.</li> <li>• Building capacity in the domestic violence sector.</li> </ul>	
<ul style="list-style-type: none"> <li>• People who are black or from a minority ethnic background (BME) <i>(please note Gypsies and Travellers within this community)</i></li> </ul>	<p>The JES and action plan will have a positive impact for people from the BME community within Torbay. For instance actions include: -</p> <ul style="list-style-type: none"> <li>• Engagement with the Polish / Eastern European communities.</li> <li>• Engagement with travellers.</li> <li>• Celebrating cultural diversity and supporting diversity events.</li> </ul>	
<ul style="list-style-type: none"> <li>• People who are lesbian, gay or bisexual</li> </ul>	<p>The JES supports and recognises the needs of the LGBT community. Engagement with the LGBT community has taken place via the LGBT community groups and the Safer Communities Torbay You Said We Did Initiative. The JES directly supports the celebration of diversity and this includes diversity events such as Pride Torbay.</p>	
<ul style="list-style-type: none"> <li>• People who are transgendered</li> </ul>	<p>The JES supports and recognises the needs of the LGBT community. Engagement with the LGBT community has taken place via the LGBT community groups and the Safer Communities Torbay You Said We Did Initiative. The JES directly supports the celebration of diversity and this includes diversity events such as Pride Torbay.</p>	



<ul style="list-style-type: none"> <li>• People who are in a marriage or civil partnership</li> </ul>		<p>People who are in a marriage or civil partnership were not highlighted through the consultation undertaken in the development of the JES. This does not however mean that the JES will have a negative impact on this particular group rather the JES is focused on the <b>gaps</b> in provision.</p>
<ul style="list-style-type: none"> <li>• Women who are pregnant or on maternity leave</li> </ul>		<p>Women who are pregnant or on maternity leave were not highlighted through the consultation undertaken in the development of the JES. This does not however mean that the JES will have a negative impact on this group rather the JES is focused on the <b>gaps</b> in provision.</p>

## Action plan / mitigating actions

Please detail below any actions / mitigating actions you need to take: -

No.	Action	Reason for action / mitigating action	Responsibility	Deadline date
1	Six monthly monitoring of the Joint Equality Strategy (JES) and Action Plan by the Torbay Strategic Partnership Executive.	<ul style="list-style-type: none"><li>To ensure the delivery of the JES and specific actions.</li></ul>	Business Planning, Torbay Council	6 monthly 2011-2014
2				
3 Page 48				
5				
6				

## Equality and Human Rights Commission

### Question check list for assessing the equality impacts within the financial decision making process

Question	What does this mean?
Are we clear about the purpose of any financial proposal?	We must be very clear about the reasons for any change, whom it is intended to benefit or affect, and the intended outcome(s).
What evidence/data has been used?	Consideration of any impacts has to be underpinned by up-to-date and reliable data (e.g. ward profiles, customer or staff data). A lack of data is <u>not</u> a sufficient reason legally to conclude that there will be no impact. If in doubt, ask the Community Intelligence Team.
Have those likely to be affected by any proposals been involved	Consultation and involvement – whether staff and/or public (customers and non-customers) is crucial to the assessment at proposal stage. What plans do you have in place to do this? Can you use existing information or do you need to do something new?
Have potential negative or positive impacts been identified?	It is not enough to state that a decision will affect everyone equally; there must be more in-depth consideration of available evidence to see if particular groups are more affected than others.  If negative impacts have been identified, you will need to show what plans you have to reduce the negative impact and/or plans to monitor it. If a particular group is being affected more, what steps can you put in place to reduce the impact they may feel? Is there any targeted work or communication you may need to do with particular groups?
What plans do you have in place to mitigate any identified negative impacts?	Is there any targeted work or communication you may need to do with particular groups?
Are there plans in place to monitor the impact of the proposals once they have been implemented?	The full impact of a decision may only be known after it has been implemented. It is essential that you set out plans to monitor the actual impact of proposals once they have been introduced.

## Torbay Key Demographic Facts

### Overall Population

- Current population based on 2009 MYE is 134,000 – we are challenging these estimates as local intelligence suggests the population to be higher, these estimate and projections used for funding allocation to LAs.
- Over the next three years total population expected to increase by 3,600
- Total projected population for 2013 is 137,600
- Households have increased by 2,036 between 2005 and 2009.
- Additional 500 homes a year, economy dependent. 2009/10 saw 350 new homes built (provisional figure) due to impact of recession.

### Children and Young People (CYP)

- Over the next three years the population of CYP (0 – 19) set to decrease by 500
- Projection population for 2013 is 28,500
- The population will increase over the longer term.

### Place Survey Priorities

- Top three priorities for improvements identified by residents in 2008 and 2009 surveys;
  - Job Prospects
  - Activities for Teenagers
  - Road and Pavement Repairs

### Older People

- Over the next three years, the number of people of retirement age will increase by 3,600 to 39,800
- By 2013 the population of people aged over 80 will increase by 800
- We can estimate by Nov 2011, 34,500 people could be claiming a state pension which is an increase of 300
- Ageing population will place higher demand on services for older people for example care homes, health related services and even potentially services such as concessionary bus fares
- This information will form a key part of the modelling work the Care Trust have commissioned around future costs and demands on services

### Economy

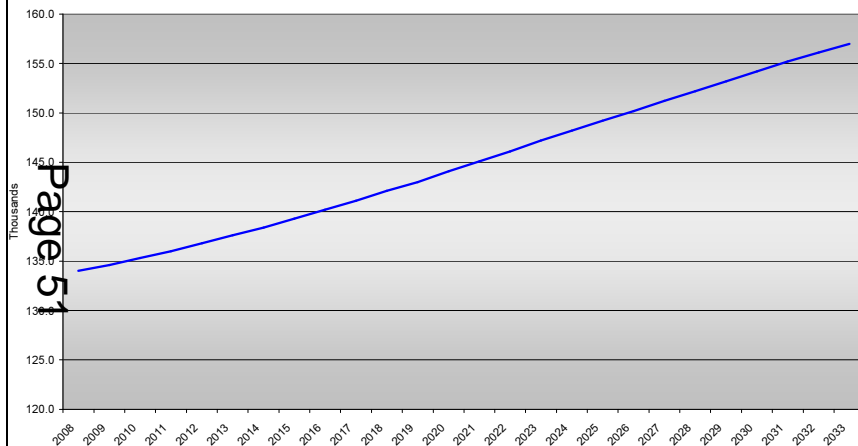
- In Oct 2010, 3.% of working age population claiming JSA,
- Estimated increase to **5.5%** to Nov 2011 based on previous trend, an increase of 790 working age people in 2 years.
- Public sector jobs make up 36.7% of all jobs in Torbay (17,500), significant cuts in public spend could impact further on unemployment.
- A cut of 1,500 public sector jobs would take JSA claimants to **6%** across Torbay (based on existing figures). A cut in 2,000 jobs could take JSA claimants to 6.6%.

## Torbay's Population: Key Issues

- Current population estimated to be 134,000 (2008 MYE)
- 43.7% aged 50 and over compared to 34% for England and 38.5% for the South West
- Just under a quarter (23%) are aged 65 and over
- Torbay's population expected to increase to 157,000 in 2033

- There will be a much greater older person bias in the population – see population pyramids for 2008 and 2033 below
- In 2033 – 49% (78,000) will be aged 50 and over and 32.3% (50,700) will be aged 65 and over

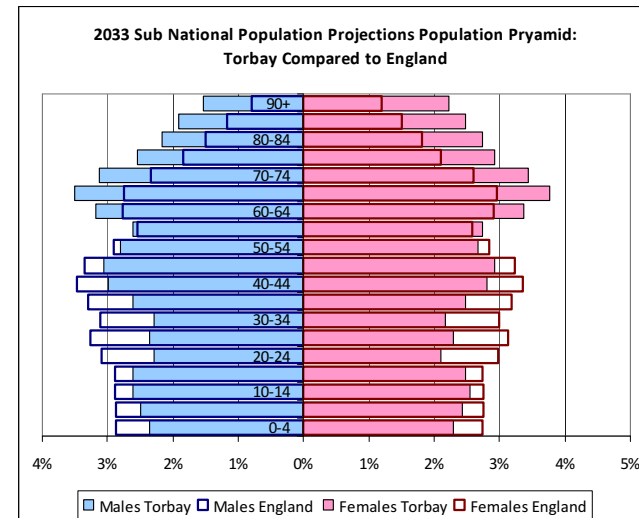
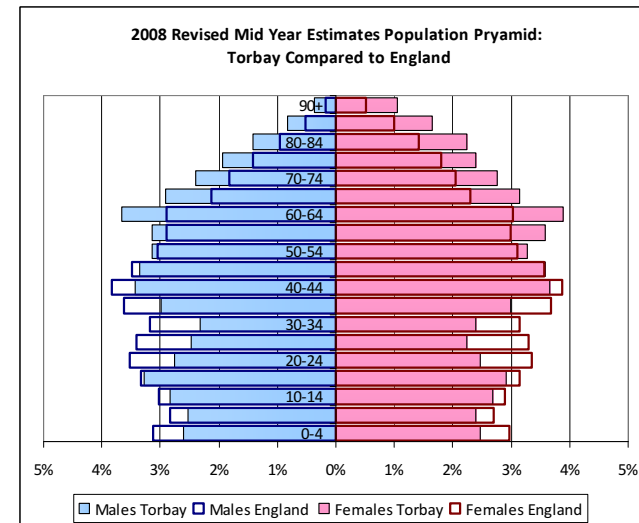
2008 Based Sub National Population Projections: Total Population



Source: ONS: 2008 Based Sub National Population Projections

Table: Proportion of Population by Broad Age Groups

	Children and Young People (0-15)	Working Age (16 - 64M/59F)	Older people (65M/60F and over)
2008	16.7%	56.3%	27.0%
2015	16.4%	54.0%	29.6%
2020	16.7%	52.4%	30.9%
2025	16.4%	50.8%	32.8%
2030	16.0%	49.2%	34.8%
2033	15.8%	48.5%	35.7%



## Torbay's Children and Young People Population: Key Issues

- According to the 2008 Mid Year Estimates, just over a fifth of the population are aged between 0 and 19 (29,000 = 21.6%).
- While the population of children and young people (CYP) will increase slowly towards 2033, the proportion of the population they make up will reduce over time. By 2033, it is expected that 19.8% (31,100) of the population will be aged 0 to 19.

- Based on the school census carried out in January 2010, the table below shows the estimated numbers on roll and free school meal (FSM) eligibility and take up. Based on these estimates we can expect to see an increase of approximately 300 CYP eligible and taking up FSM. However this does not account for any significant changes in the number of people on income related benefits, if this increases significantly so too will eligibility for FSM

**Table: Children and young people**

	2008	2015	2020	2025	2030	2033
<b>Number of CYP aged 0 – 19</b>	29,000	28,600	29,600	30,700	31,000	31,100
<b>% of population</b>	21.6%	20.5%	20.5%	20.6%	20.1%	19.8%

**Table: Estimated FSM Eligibility and Take Up**

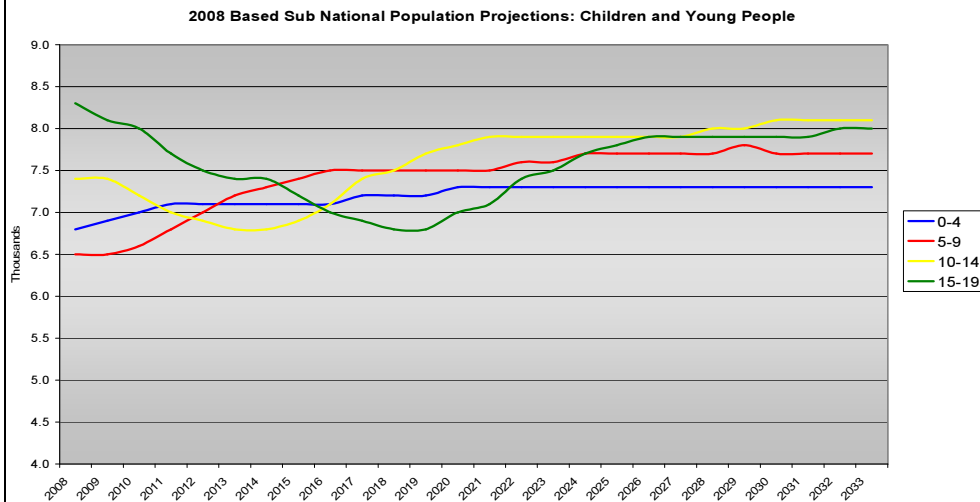
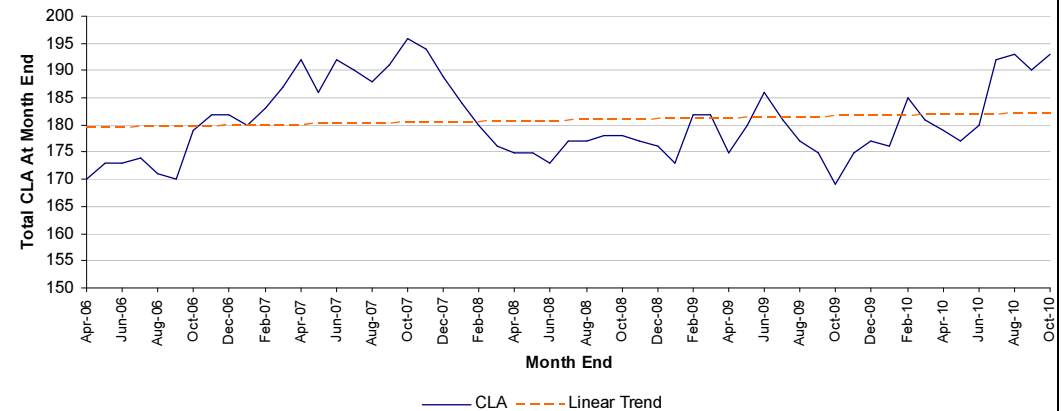
	2015	2020	2025	2030	2033
<b>Projected population aged 5 - 19</b>	21,500	22,300	23,400	23,700	23,800
<b>Estimated Numbers on Roll</b>	18,275	18,955	19,890	20,145	20,230
<b>Estimated FSM ELIGIBLE</b>	2,924	3,032	3,182	3,223	3,236
<b>Estimated FSM TAKE UP</b>	2,376	2,464	2,586	2,619	2,630

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Broken down into 5 year age bands, the graph below shows that the future projections for CYP. The 0 to 4 age group is set to increase and level off around 2020 at 7,300 children. At this point the number of children aged 5 to 9 increases to a high of 7,800 in 2029. The older age groups follow a similar trend of increase during the 2020's and into 2030.

- The number of children looked has increased from the second quarter of 2010

**CLA Numbers Over Time**



**% of Children Living in Poverty**

Wards	2006		2007		2008	
	U 16	All	U 16	All	U 16	All
<b>England</b>	<b>21.8%</b>	<b>20.8%</b>	<b>22.4%</b>	<b>21.6%</b>	<b>21.6%</b>	<b>20.9%</b>
<b>Torbay</b>	<b>24.1%</b>	<b>22.9%</b>	<b>24.7%</b>	<b>23.6%</b>	<b>24.3%</b>	<b>23.4%</b>
<b>Berry Head-with-Furzeham</b>	20.1%	18.9%	19.3%	19.3%	20.1%	19.4%
<b>Blatchcombe</b>	33.8%	32.3%	34.2%	32.2%	34.4%	33.5%
<b>Churston-with-Galmpton</b>	13.1%	12.1%	10.1%	9.7%	8.7%	9.0%
<b>Clifton-with-Maidenway</b>	17.4%	17.0%	19.5%	18.6%	19.4%	19.5%
<b>Cockington-with-Chelston</b>	18.8%	18.0%	18.1%	17.8%	18.8%	18.5%
<b>Ellacombe</b>	27.1%	26.2%	29.9%	29.0%	31.5%	30.2%
<b>Goodrington-with-Roselands</b>	13.5%	12.9%	16.2%	15.7%	16.9%	15.6%
<b>Preston</b>	15.0%	14.7%	13.6%	13.4%	13.5%	12.8%
<b>Roundham-with-Hyde</b>	29.4%	28.1%	31.3%	29.8%	28.3%	27.5%
<b>St Marychurch</b>	20.1%	18.6%	21.5%	20.3%	20.4%	20.1%
<b>St Mary's-with-Summercombe</b>	26.4%	25.1%	24.9%	24.6%	23.0%	22.1%
<b>Shiphay-with-the-Willows</b>	22.9%	22.0%	22.9%	21.6%	19.8%	18.9%
<b>Tormohun</b>	33.7%	32.3%	38.2%	37.0%	35.1%	33.3%
<b>Watcombe</b>	35.6%	33.8%	37.0%	35.5%	39.9%	38.5%
<b>Wellwood</b>	16.5%	15.7%	18.4%	17.4%	18.0%	16.7%

- Whilst overall child poverty rate have fallen slightly, rates in some parts of the Bay have risen in particular Clifton with Maidenway, Ellacombe, Goodrington with Roselands Tormhun and Watcombe

## Torbay's Older People Population: Key Issues

- According to the 2008 Mid Year Estimates, just under a quarter (23%) of the population are aged 65 and over.
- Torbay's older population is expected to continue to be a significant proportion of the total and by 2033, it is expected that 35.7% (56,100) of the population will be of retirement age and above

- The proportion of people claiming state pension has increased steadily between 2002 and 2009, although there is a discrepancy between the two sets of figures it shows a similar trend. It also indicates that not everyone who is entitled is claiming their state pension, if the mid year estimates are accurate. Based on the number of claimants of state pension we could expect that by November 2011, approximately 34,500 people will be claiming their pension.

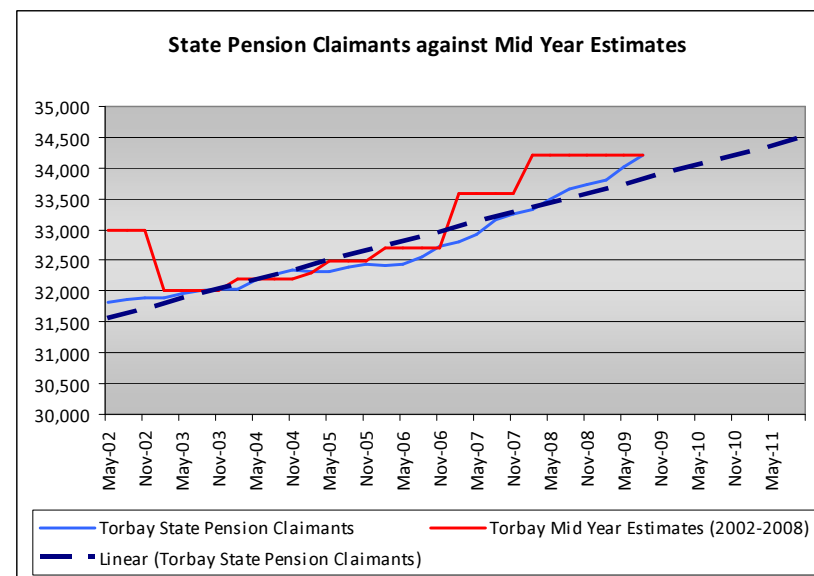
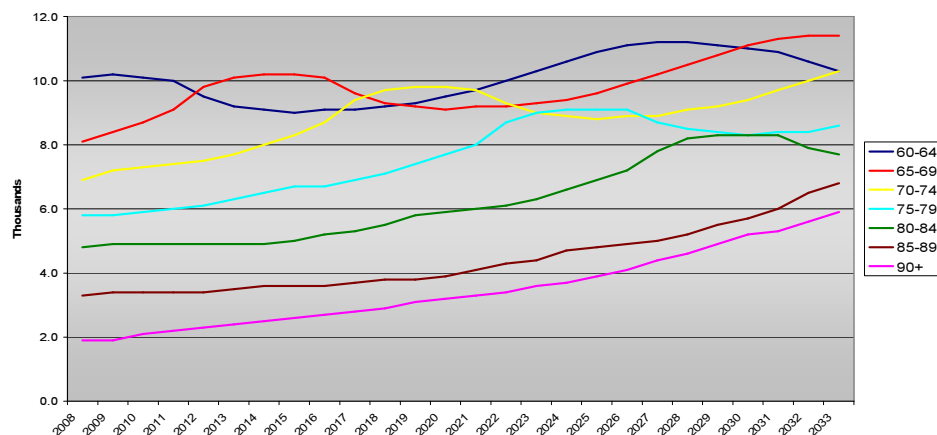
**Table: Proportion of Population by Broad Age Groups**

	2008	2015	2020	2025	2030	2033
<b>Older people (65M/60F and over)</b>	27.0%	29.6%	30.9%	32.8%	34.8%	35.7%

Broken down into 5 year age bands, the graph below shows that the future projections for people aged 60 and over, for all age groups, the numbers increase steadily towards 2033.

The increase in people aged 60-64 Torbay will see from 2013 to 2017, will follow through the age bands and means that by 2030, 19,200 people will be 80 and over, this will be 12% of the total population.

**2008 Based Sub National Population Projections: People Aged Over 60**



- Data from the Place Survey 2009 shows that 45.7% of people aged 65 and over are using local bus services at least once a week, with a further 16.6% using them at least once a month. If we generalise the results to the whole population and if the number of people who were using these services monthly changed their habits to more regular usage (at least once a week) then it could mean 20,026 people aged over 65 could be using this concessionary service at least once a week a significant increase of 5,500 people.



• **Torbay's Older People Population: Benefits take-up**

- 25.5% of pensioners in the Bay claim Pensioner Credit
- By ward there are distinct differences with areas not considered to be deprived, including Shiphay with Willows showing a 47.85% claimant rate
- Watcombe, Wellwood and Cockington with Chelston all have over 80% of claimants who are single
- Further research can be carried out at SOA level

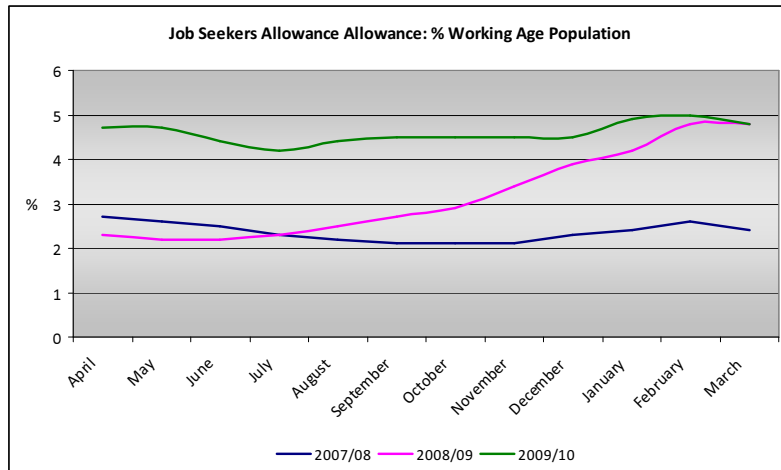
Location	Retirement Population %	State Pension - DWP	Pensioner Credit - DWP				Attendance Allowance
		Number	Number	Percentage	Single	% Single	
England	18.60						
South West	21.80						
Torbay	26.10	34510	8800	25.50	6735	76.53	
Berry Head with Furzham	32.10	3200	635	19.84	435	68.50	590
Blatchcombe	18.60	2160	350	16.20	250	71.43	305
Churston with Galmpton	39.10	2635	410	15.56	275	67.07	420
Clifton with Maidenway	24.90	1800	555	30.83	405	72.97	335
Cockington with Chelston	23.10	2605	510	19.58	410	80.39	465
Ellacombe	16.60	1270	470	37.01	350	74.47	265
Goodrington with Roselands	26.80	2000	745	37.25	560	75.17	320
Preston	31.50	3120	810	25.96	685	84.57	665
Roundham with Hyde	30.20	2055	980	47.69	775	79.08	505
St Marychurch	29.00	3165	570	18.01	395	69.30	765
St Marys with Summercombe	28.40	2145	435	20.28	300	68.97	370
Shiphay with the Willows	18.30	1745	835	47.85	700	83.83	300
Tormohun	18.60	2055	505	24.57	360	71.29	400
Watcombe	23.90	1735	575	33.14	490	85.22	275
Wellwood	36.60	2820	415	14.72	345	83.13	560

All data on this fact sheet is sourced from ONS, NOMIS and Torbay Council

Consultation and Research Team 19/11/10

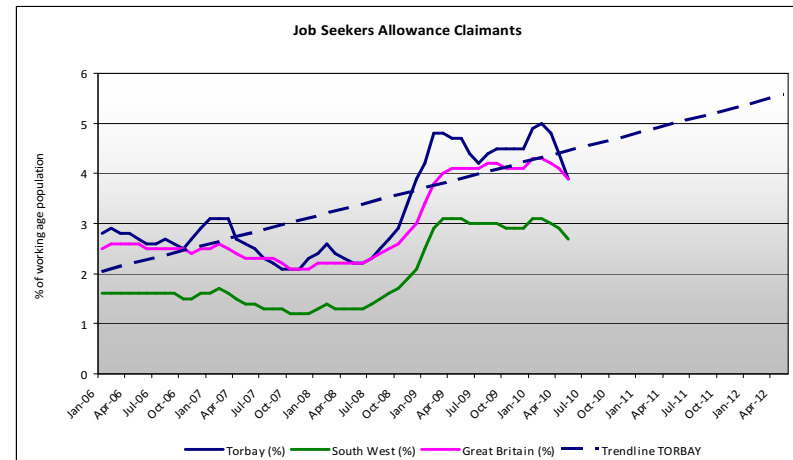
## Torbay's Economy: Key Issues

The proportion of people claiming Job Seekers Allowance (JSA) rose steadily throughout the recession to 5% at its highest point in February 2010. The graph below shows the year on year difference in claimants, from the latter part of 2008/09 through into 2009/10 the rate has stayed firmly between 4% and 5%.



Page 56

- Torbay has a higher rate of JSA claimants than the England and South West average. If the rate for Torbay continues along a similar trend then over the next year the rate could increase to 5.5%.



- The trend for unfilled vacancies per 10,000 working age population has followed a trend similar to that of England and the South West with a notable decrease in unfilled vacancies between 2006 and 2010. In Torbay, January 2010 saw the lowest rate of 32 unfilled vacancies per 10,000, this has now increased to 117 per 10,000 (May 2010).
- In Torbay there is a reliance on public sector jobs which in latest figures (2008) made up 36.7% of all employee jobs. Significant cuts in public service spending could impact on job levels and in turn impact on the proportion of the population claiming out of work benefits.

Employee jobs by industry (2008)	Torbay (employee jobs)	Torbay (%)	South West (%)	Great Britain (%)
Manufacturing	2,500	5.2	10.7	10.2
Construction	1,900	4	4.4	4.8

- The proportion of people on ‘key out of work’ benefits is much higher at 17.9% for November 2009, compared to 13.4% for England and 11% in the South West. ‘Key out of work’ benefits include - Incapacity Benefit / JSA / Lone Parent / Employment and Support Allowance / Carers Allowance and other income related benefits.
- Take up of key benefits is highest in deprived wards but there are significant number particularly ESA and incapacity benefit claimant in other wards. Benefits reforms will impact on all area of the Bay

Ward Name	Total	Job Seeker	ESA & Incapacity Benefits	Lone Parent	Carer	Disabled
Berry Head-with-Furzeham	900	150	460	75	75	80
Blatchcombe	1,450	220	685	175	155	140
Churston-with-Galmpton	385	45	185	15	55	50
Clifton-with-Maidenway	665	105	320	70	65	65
Cockington-with-Chelston	965	185	450	105	90	95
Ellacombe	1,190	275	555	140	70	80
Goodrington-with-Roselands	595	85	275	60	70	65
Preston	880	125	450	60	105	80
Roundham-with-Hyde	1,295	225	735	115	65	80
St Marychurch	1,160	240	555	120	95	100
St Mary's-with-Summercombe	810	120	390	85	95	70
Shiphay-with-the-Willows	845	140	350	115	90	100
Tormohun	2,265	520	1,170	220	115	115
Watcombe	1,040	155	510	150	100	80
Wellswood	820	140	495	40	50	50
	15,265	2,730	7,585	1,545	1,295	1,250

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Report Number: TSP/10/11

## Community Plan Achievements and Future Actions Torbay Strategic Partnership - 17 March 2011

### 1. Achievements for our communities

1.1 Since the Community Plan was launched in 2007 we have seen many successes and achievements including:

#### Pride in the Bay

##### • **Cleaner Streets**

- Invested £1.5 million in street cleansing last year
- Campaigns to tackle the problem of litter on our streets, including targeting cigarette litter hotspots issuing Fixed Penalty Notices
- Installation of 80 cigarette bins on standard public litter and 25 wall mounted cigarette bins
- Joining forces with Keep Britain Tidy in a one month national campaign targeted at motorists who throw rubbish from their vehicles
- Brixham Harbour - Fishing for Litter South West campaign, which aims to clear the sea of rubbish. Local fishermen were enlisted and encouraged to bring ashore litter caught in their nets

##### • **Improvements to the quality of culture in the Bay**

- A £6.56m makeover for Torre Abbey. The first phase of the project has seen fantastic improvements made to the building and displays
- Attracting the Arts Council Collection to bring Antony Gormley's 'Field for the British Isles' to the historic Spanish Barn, 38,307 people came to see 'Field for the British Isles' over the six weeks and visiting figures at the adjacent Abbey were up 120%. The value of the press coverage and investment from visitors generated more than £860,000 income to the Bay. This achievement came from an initial investment of £5,000 and its success has enabled the council to secure more 'big name' artists including Damien Hirst and his controversial work 'Mother and Child, Divided' has been exhibited summer 2010.

##### • **Geo-park Status**

- In September 2007 Torbay was successfully awarded Geopark status. Joining only 52 other designated sites worldwide. This recognition allows us to capitalise further on our natural assets, with a particular focus on sustainable development and the tourism benefits that this status will bring.

##### • **Improving transport**

- Improved the frequency and reliability of bus Services. Since 2002 the number of bus passengers has increased to 7,824,000 in 2008/09, an increase of 1.4 million journeys in Torbay. Year on year this represented a 5.4% increase, compared to the England average of 0.5% (outside London).
- Successfully bid for £4.1 million for improvements at Tweenaway Cross from the Government's Growth Fund. The project will overcome transport problems

on the western corridor, in particular between Kings Ash Road and Tweenaway Cross. The improvements are essential to the delivery of the Bay's future growth.

- Continued to support the national Concessionary Fares Scheme with over 35,000 passes issued and over 3.8 million journeys made by April 2009.

### **Learning and skills for the Future**

- **Multi million building boost for Torbay schools**
  - Torquay Community College, a new building incorporating innovative flexible design to enhance modern learning opportunities, was heralded by Building Schools for the Future as an exemplar of best practice and designated as a National Challenge School to share lessons learnt with other authorities
  - A new school at Kings Ash to replace the outdated Foxhole Primary; Paignton Sports and Community College sports hub providing new facilities to enhance the college's provision for sport
  - New purpose built classrooms offering light and airy learning environments at Cockington Primary, a new Children's Centre and excellent early years facilities at Acorns pre-school with the latest designs in outdoor play equipment
  - The £1.2million modernisation of Sherwell Valley Primary School with new classrooms and an outdoor teaching area. A new sixth form at Torbay Girls Grammar School. Improvements to existing buildings at Brixham C of E Primary and St. Cuthbert Mayne. A new nursery, reception classroom and children's centre with community space at Furzesham Primary School; Planned improvements at Roselands Primary School and the dining facilities at Oldway Primary and Hayes Primary.
- **Raising attainment**
  - Torbay schools celebrated success at Key Stage 2 with English and Maths results improving over the last three years. Pupils overall progress from KS1 – 2 has also improved in the Bay. At Key Stage 4 performance continues to improve well with more pupils gaining five or more grades A\* to C including English and Mathematics than the national average.
- **New University Centre**
  - The opening of a new £8 million University Centre at South Devon College in October 2010. The landmark building will provide state of the art learning facilities for local higher education learners wanting to progress their university level aspirations here in Torbay.
- **My Place**
  - Advancing a scheme to build a world class youth centre to be called MyPlace, at Parkfield House in Paignton. The project is progressing with the help of a group of enthusiastic young teenagers and an extensive community consultation process involving 3,000 young people.
  - We received confirmation of the £4,875,000 grant from the Myplace BIG Lottery Fund on behalf of the Department of Children, Schools and Families (DCSF). This means that the project is on programme to start on site in summer 2010 and will be fully operational by August 2011.
- **Creating Opportunities for young people**
  - Unemployed young people in Torbay continue to be helped into employment, education, or training. Connexions in Torbay, the specialist careers and advisory service which helps all 13-19 year olds to enter learning and apprenticeships, have achieved their NEET (not in employment, education or training) target of 5.0% set by government. Torbay is among the top performing areas in the country and since 2007 there has been a 2.3% reduction in the number of (NEETS).

## **Stronger Communities**

- **A Safer Bay**
  - Working with the Police, Fire Service, Probation and Health as part of our Safer Communities Partnership we have seen some great successes in 2009/10. Compared with 2008/09:
    - Domestic burglaries are down by 24.3%
    - Criminal damage has fallen by 12.7%
    - Theft from vehicles is down by 16.5%
    - Overall crime has reduced by 12%
- **Family Intervention Project (FIP)**
  - Helped 26 families and over 100 children across Torbay. By working intensively with families for an average of between 12 and 18 months, our FIP is reducing criminal and anti-social behaviour and helping prevent homelessness.
- **Paignton Library**
  - The new Library and Information Centre includes the library, a multi-purpose meeting space, a café, a media suite and toilets with a Changing Places toilet facility. It also provides centralised facilities for a number of agencies including Connections, adult and community learning and, at a later date, community police.
  - The £6.4 million project funded by Torbay Council and the Big Lottery Fund. has been sympathetically designed to reflect the history of the former railway and goods yard site and recently achieved an environmental rating of 'very good'.
- **Fit Bay Success** - The Fit Bay Scheme is designed for people who wish to become more active but don't know how to get started, or those who wish to learn how to remain active despite long term health complications. Since its inception the scheme has seen over 1350 people and 75% of those who sign up to the plan remain active at their 3 month follow up. Those referred to the programme are provided with a personally tailored plan of activity, which meets their needs and gradually increases the frequency and level of physical activity. The 10 week programme operates in seven different venues.
- **Volunteering**
  - More people are taking action to help their communities with an increase in volunteering from 15% to 17.6% and a further 320 people supporting charitable organisations as trustees.

## **New Economy**

- **Incubation units**
  - Following the success of the first Torbay Innovation Centre at South Devon College, new units at Lymington Road, Torquay opened in the summer providing managed workspace to help fledgling businesses grow and encourage entrepreneurs.
- **Supporting business development**
  - The vision for a Business Improvement District (BID) within each of the three towns is becoming a reality. A new Torbay Town Centres Company (TTCC) has been formed to oversee the BIDS. The company will support the business improvement district project, helping to stimulate future growth and prosperity across the Bay's town centres.
- **Brixham regeneration**
  - The new fish market in Brixham has been completed and officially opened. The development is part of the town's £20 million regeneration project, which aims to rejuvenate the town's economy and provide fishing and non-fishing related jobs for people in Brixham.

- **Exciting times ahead for Bay's tourism**

- A new English Riviera Tourism Company is being set up to revitalise Torbay's tourism industry and secure its long term future.

1.2 In 2007 the Partnership entered into a Local Area Agreement with government to deliver stretching targets on our priorities. Successful delivery had the potential to bring in £3.9m reward payment. Through effective partnership working we qualified for 88% of the total reward. Unfortunately through government cuts the reward payable was reduced by 50%. Despite this an impressive £1.75m has been claimed.

1.3 Reward funding has already been earmarked to enable successful delivery of priorities to continue in the following areas

- Safer Communities £250,000 over 2 years
- Shekinah Mission £80,000 over 2 years
- Hele Neighbourhood management pilot £ 77,000
- Voluntary sector £55,000
- Housing £250,000 capital

### **Local Area Agreement outcomes**

Outcome for young people have improved with an additional 322 young people gaining accredited outcomes compared with 2005/6. The number of young people not in education training or employment reduced from 5.9% in 2006/7 to 3.6% in 2009/10.

- More people with a history of offending, substance misuse and homelessness have been supported to become integrated into society with 175 ex offenders completing a 'skills for life programme' 127 above target. 39 people have completed work trials and obtained work and 52 have been resettled in to housing.
- Young peoples re-offending rates have reduced significantly with rates reducing by 3.23% from 21% to 17.77%. Violent crime linked to the night time economy has reduced from 721 per annum in 2005/6 to 416. People feel more informed about what is being done to tackle anti- social behaviour in their local area.
- Our focus on dealing with domestic violence has resulted in an increase in the percentage incidents resulting in a sanction increasing from 33% to 48%, with repeat incidents from cases reduced from 1.9 -1.4%.
- More people are taking action to help their communities with an increase in volunteering form 15% to 17.9% and a further 309 people supporting charitable organizations as trustees.
- People are becoming healthier with reductions in smoking and increasing numbers of people remaining active increasing numbers of after taking part in an exercise referral programme. We have successfully slowed down the rise in childhood obesity.
- People over 75 are less likely to enter hospital in a emergency with a dramatic fall in emergency admissions.
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- People over 75 are less likely to enter hospital in a emergency with a dramatic fall in emergency admissions.



## **2. Community Plan Refreshment**

- 2.1 The Current Community Plan Turning the Tide for Torbay was adopted in June 2007. A draft of the refresh of the Plan Community Plan has been developed through;
- A review of achievements over the last three years
  - Engagement with partners at a workshop event held in Spring 2010
  - Engagement with our communities using the Torbay Connect caravan.
- 2.2 Revised priorities have been developed but in the light of reduced funding available to the public sector as a result of government funding cuts for four years from April 2011 it has not been possible to develop a plan with clear targets.
- 2.3 An analysis the impact of cuts against our priorities has been undertaken. This is currently being updated to include finalised proposals from all partners.
- 2.4 The Torbay Strategic Partnership Executive can then set interim Community Plan Targets.
- 2.5 Council and Mayoral elections take place on 5 May 2011. Following these elections this partnership will meet to elect a chair to take the partnership forward. It is recommended that the refreshed Community Plan be presented to the partnership for approval at the July meeting to ensure that a plan can be adopted which has the full support of its membership.

## **3. Relationship to Community Plan**

- 3.1 The continuing Development of the Community Plan will result in improved outcomes to Torbay and its communities.

## **4. Recommendation for decision**

- 4.1 The Torbay Strategic Partnership to note the achievements made since the launch of the Community Plan 'Turning the Tide for Torbay' in 2007 and thank all partnerships for the way they have worked together effectively to deliver on our shared priorities.
- 4.2 That the Torbay Strategic Partnership Executive develops and put into place interim performance measures prior to the approval of the refreshed plan.
- 4.3 That the refreshment of the Community Plan be finalised following the Council and Mayoral Elections on 5 May 2011 and the election for the Chair of the TSP has taken place at the May meeting of this Partnership.

## **Appendices**

### Appendix 1 Draft Community Plan

Contact Officer: Bernard Page  
Representing: Torbay Council  
Telephone no. 01803 207021

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**Appendix 1 to Report TSP/11/11**

**Minutes of the Children's Trust Commissioning Board (Learning & Skills for the Future)**

Held on 20 January 2011

**Present:**

Carol Tozer	Torbay Council
Anna Tolchard	Torbay Council
Allison Grant	Torbay Council
Sue Allan	Torbay Council
Fred Pethard	Torbay Council
Richard Baker	Devon & Cornwall Constabulary (representing Steve Swani)
Debbie Stark	Torbay Care Trust
Rose Sanders	Community and Voluntary Action
Russell Knight	Torbay Council

**Also present:** Ian Tyson (Torbay Care Trust), Councillor Julien Parrott, Ges Hughes, Kelly Murphy (Torbay Council)

**114. Apologies for absence**

114.1 An apology for absence was received from Siobhan Grady (Torbay Council), Annette Benny (Torbay Care Trust), Liz Childs (South Devon Health Care NHS Foundation Trust) and Steve Swani (Devon & Cornwall Constabulary – represented by Richard Baker).

**115. Minutes**

115.1 The Minutes of the Children's Trust Commissioning Board meeting held on 10 November 2010 were confirmed as a correct record.

**116. Matters Arising from the Minutes**

116.1 The Board reviewed the actions arising from its last meeting, and received a detailed update on:

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Young Carers Memorandum of Understanding	Alli Grant to raise with the Be Healthy Operational Board	10 March 2011
Proposals for alternative suitable premises for the PRU would be brought to the next meeting.	Richard Williams/Carol Tozer	10 March 2011

A detailed progress report on The Adoption Action Plan to be considered at 2 June 2011 Children's Trust Commissioning Board.	Gina Dunk	2 June 2011
Elizabeth Payne, Julia Cox and Rebecca Harty to present a lasting change paper (regarding future proposals for commissioning short breaks for children and young people with physical and learning disabilities) to CMT (February), prior to the Keep Aiming High for Disabled Children Event that is expected to be held mid-March. Paper to be presented to the 2 June 2011 Children's Trust Commissioning Board	Rebecca Harty/Sarah Forsyth	2 June 2011

### 117. Progress Report: Safeguarding

117.1 The Board considered Report SCP/5/11 which informed Board members about the progress in implementing the Safeguarding Improvement Plan.

117.2 It was noted that good progress was being made against the Improvement Plan.

117.3 Carol Tozer advised that a deep dive exercise was being undertaken led by John Dixon and Sally Halls, with a pre-meeting on 7 February 2011 and the exercise being undertaken during the 4-8 April 2011.

Action:	By Whom:	By When:
Key green areas of progress to be highlighted in future Safeguarding progress reports to reflect successes.	Sue Allan	10 March 2011
Deep Dive Exercise results to be reported at a future Children's Trust Commissioning Board meeting.	Carol Tozer/Sarah Forsyth	TBC

117.4 The Corporate Parenting Group Performance Report and Draft Children Looked After Improvement Plan (CLAIP) were tabled at the meeting.

117.5 Debbie Stark advised that the Care Trust Action Plan in response to the Care Quality Commission (CQC) Report on Safeguarding Children was being presented at the 1 Feb 2011 Cabinet meeting.

Action:	By Whom:	By When:
Brief update on Care Trust Action Plan. Progress report to come to Children's Trust Commissioning Board and detailed reporting to go to Corporate Parenting Board.	Debbie Stark	10 March 2011
Alli Grant to meet with Suzie Smith to further	Alli Grant	10 March 2011

develop CLA health Assessment forms and reporting.		
Areas for Improvement identified by Ofsted concerning Health to be removed from CLAIP and monitored through Care Trust Action Plan.	Debbie Stark/Sue Allan	10 March 2011
'Strengthening Corporate Parenting' report detailing progress of monitoring against CLAIP from Council's point of view to go to next CTCB meeting	Sue Allan/Julien Parrott	10 March 2011
CTCB meeting requests to be sent to Councillor Parrott	Kelly Murphy	February 2011

### **118. Responding to CSR: Budget Proposals from Each Statutory Agency and Implications for Children's Services.**

- 118.1 The Board received the People Commissioner's Report SCP/6/11 which provided an overview of the key issues faced by Children's Services as a result of the provisional 2011/12 budget targets set by the Mayor at the 7 December 2010 Cabinet meeting.
- 118.2 The target budget for Children's Services has been set at £21.532m. In order to achieve this target, Children's Services have identified £2.1m savings which are set out in the detailed budget proposals in 'Report SCP/6/11 – Revenue Budget 2011/2012 – Children's Services'. The report identified potential efficiency savings, reductions to service levels, income changes, investments and service development requests.
- 118.3 Richard Baker provided a verbal update on Devon & Cornwall Constabulary's budget proposals. The Police have been tasked with making around £17 million savings across the force. In order to achieve this there are planned reductions of 700 officers and staff over the next four years. The Board were advised that a "blueprint" was being formulated to prioritise police officer resources to ensure the force maintained its visible and accessible service to communities while also protecting people most at risk of harm and keeping people safe. Main cuts are to be in response areas but this could cause impact on some Children's Services areas. Final details on implications would not be known for two or three months. Members were advised that those most vulnerable would remain a top priority for funding and that they should remain confident that services in those vulnerable areas would be maintained, however there would be little or no room for growth. It was suggested by Members perhaps PSCO support could be better utilised to help with pressures.
- 118.4 Debbie Stark tabled a briefing report which set out Torbay Care Trust's Budget Proposals and their implications for Children's Services.
- 118.5 4% efficiency savings (around £240k) have been identified to be made by provider services which include school nursing, health visiting, lifestyles, substance misuse and CAMHS. Members were advised that a number of bids had been put forward to address these budget pressures, as set out in the briefing report, however they are still currently being assessed and the outcome is not yet available.

Action:	By Whom:	By When:
Any concerns members may have regarding Children's Services' budget proposals are to be submitted formally via letter to Carol Tozer.	All	1 February 2011

## 119. Transforming Community Services: Implications for Children's Services/Liberating the NHS

119.1 The Board received a presentation providing an update on the proposed changes to the NHS and the implications for Children's Services.

Action:	By Whom:	By When:
'Changes to the NHS – Implications for Children's Services' Presentation to be emailed to Board members	Kelly Murphy	10 March 2011

## 120. Torbay Youth Offending Team – Inspection Improvement Plan

120.1 The Board received Report SCP/1/11 detailing the progress made against the YOT Inspection Improvement Plan and the outcome of the Peer Audit December 2010. Members also received a presentation which showed the work of the service through a case study.

120.2 Members noted that all of the actions within the Inspection Improvement Plan had been completed. Any areas highlighted in the audit as 'inadequate' had been rectified. During the audit there were no cases where 'safeguarding' or risk of harm' issues were not being managed effectively.

120.3 The Children's Trust Commissioning Board commended the YOT for their efforts and congratulated Nigel Denning for producing an excellent, well balanced piece of work. Carol advised she would be visiting the YOT in March.

### Agreed:

- (i) the Torbay Youth Offending Inspection Improvement Plan was considered complete by the Board and discharged.
- (ii) further recommendations set out in the Peer Audit to be incorporated into the YOT annual planning cycle and included in the Capacity and Capability self assessment and action plan. Any further improvements should be reported to, and monitored by the Safer Communities Joint Commissioning Executive as part of its YOT management functions.

## 121. Children's Trust Performance Report.

121.1 The Board considered Report SCP/2/11 setting out performance management information relating to Children's Specialist Services activity for 2010/11 reporting year.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Any suggestions to AG on how to build up 'families reached' local indicator up (i.e relocating children's centres which are currently within non deprived locations).	All	10 March 2011
'No. of children eligible for free school meals' indicator to be part of Child Poverty section. Also include indicators for: 'Take up of free school meals' and 'Children living in HMO's'	Alli Grant	10 March 2011
Devon and Cornwall Police and Domestic Abuse and Youth Offending indicators to be combined into same section for future performance reports.	Alli Grant	10 March 2011
Following indicator to be included in Education section: 'Persistent absence'	Alli Grant	10 March 2011
Update regional and national figures across the board	Alli Grant	10 March 2011
Partner agencies to feedback via own leads if they had any additional information which could contribute to existing data and help develop a fully rounded picture of performance indicators.	Partners	ongoing

## **122. Activity Plan Updates from Operational Boards January 2011**

122.1 The Board considered Report SCP/3/11 proposing amendments to the activity plans supporting the CYPP 2010-13.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Members to feedback to Alli Grant if they are satisfied with Activity Plan Updates	All	10 March 2011

## **123. New Children's Trust Arrangements: Approval and Way Ahead**

123.1 The Board considered Report SCP/4/10 which updated members about the developing partnership arrangements in Torbay and asked for their approval of the way forward for Children's Trust arrangements. Report SCP/4/10 set out the two options that were being explored by the Torbay Strategic Partnership.

123.2 It was noted that whilst the statutory guidance on Children's Trust had been withdrawn as it no longer reflected Government policy, the requirement for local areas to have a Children's Trust Board would not be removed until the next

parliamentary session (starting November 2011) and the newly streamlined Children's Trust arrangements would continue as an interim arrangement.

**Agreed:**

- (i) the Board's preferred structure is that set out in Option 2 –.
- (ii) the membership of the Children's Trust Commissioning Board to be amended to include a representative from GP Consortia.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Children's Trust to advise TSP of recommendation for preferred structure Option 2.	Carol Tozer	TSP 27 January 2011
A letter to be sent to Sam Barrell inviting a representative from GP Consortium onto the membership of Children's Trust	Carol Tozer	10 March 2011

**124 Any Other Business**

**124.1 Additional Voluntary Representative on the Children's Trust Board**

**Agreed:**

That the additional voluntary representative on the Children's Trust Commissioning Board to be decided by the Children's Consortium.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Children's Consortium to advise details of second voluntary representative on Children's Trust Commissioning Board.	Rose Sanders	2 June 2011

**124.2 Shadow Children's Trust Board**

124.3 Members were advised that the Making A Positive Contribution Board had queried the possibility of creating a Shadow Children's Trust Board for young people. Members expressed concerns about capacity and resourcing issues for implementing another Board. It was suggested that the existing boards be looked at and see how they could be amalgamated to accommodate this request.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Detailed options on streamlining consultations with young people to be brought back to the next meeting.	Fred Pethard	10 March 2010

**125. Date of Next Meeting**



125.1 The next meeting was scheduled to take place on Thursday 10 March 2011 at 2.00 p.m.

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Report Number: TSP/11/11

## **Strategic Commissioning Partnerships Update**

**Torbay Strategic Partnership – 17 March 2011**

### **1. Background**

- 1.1 In line with the governance arrangements agreed by TSP with regard to the four Strategic Commissioning Partnerships (SCPs), the minutes of SCPs meetings are to be presented to TSP. The minutes of the meeting of the Children's Trust Commissioning Board (Learning & Skills for the Future) is set out in Appendix 1 to this report.
- 1.2 Regular reporting also creates a system for SCPs to present recommendations requiring a TSP decision. There are no specific recommendations arising from the meetings of the SCPs.
- 1.3 A review of commissioning has been undertaken and the only SCP continuing to meet is the Children's Trust Commissioning Board (Learning & Skills for the Future).

### **2. Relationship to Community Plan**

- 2.1 All quadrants of the wheel, their outcomes and targets.

### **3. Recommendation(s)**

- 3.1 **That the minutes of meetings of the Children's Trust Commissioning Board (Learning & Skills for the Future) set out in Appendix 1 are noted, in line with agreed governance arrangements.**

### **Appendices**

Appendix 1 Minutes of Children's Trust Commissioning Board (Learning & Skills for the Future) – 20 January 2011

Contact Officer: Teresa Buckley  
Representing: Torbay Council  
Telephone no. 01803 207013

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**Appendix 1 to Report TSP/11/11**

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Proposals for alternative suitable premises for the PRU would be brought to the next meeting.	Richard Williams/Carol Tozer	10 March 2011

A detailed progress report on The Adoption Action Plan to be considered at 2 June 2011 Children's Trust Commissioning Board.	Gina Dunk	2 June 2011
Elizabeth Payne, Julia Cox and Rebecca Harty to present a lasting change paper (regarding future proposals for commissioning short breaks for children and young people with physical and learning disabilities) to CMT (February), prior to the Keep Aiming High for Disabled Children Event that is expected to be held mid-March. Paper to be presented to the 2 June 2011 Children's Trust Commissioning Board	Rebecca Harty/Sarah Forsyth	2 June 2011

### 117. Progress Report: Safeguarding

117.1 The Board considered Report SCP/5/11 which informed Board members about the progress in implementing the Safeguarding Improvement Plan.

117.2 It was noted that good progress was being made against the Improvement Plan.

117.3 Carol Tozer advised that a deep dive exercise was being undertaken led by John Dixon and Sally Halls, with a pre-meeting on 7 February 2011 and the exercise being undertaken during the 4-8 April 2011.

Action:	By Whom:	By When:
Key green areas of progress to be highlighted in future Safeguarding progress reports to reflect successes.	Sue Allan	10 March 2011
Deep Dive Exercise results to be reported at a future Children's Trust Commissioning Board meeting.	Carol Tozer/Sarah Forsyth	TBC

117.4 The Corporate Parenting Group Performance Report and Draft Children Looked After Improvement Plan (CLAIP) were tabled at the meeting.

117.5 Debbie Stark advised that the Care Trust Action Plan in response to the Care Quality Commission (CQC) Report on Safeguarding Children was being presented at the 1 Feb 2011 Cabinet meeting.

Action:	By Whom:	By When:
Brief update on Care Trust Action Plan. Progress report to come to Children's Trust Commissioning Board and detailed reporting to go to Corporate Parenting Board.	Debbie Stark	10 March 2011
Alli Grant to meet with Suzie Smith to further	Alli Grant	10 March 2011

develop CLA health Assessment forms and reporting.		
Areas for Improvement identified by Ofsted concerning Health to be removed from CLAIP and monitored through Care Trust Action Plan.	Debbie Stark/Sue Allan	10 March 2011
'Strengthening Corporate Parenting' report detailing progress of monitoring against CLAIP from Council's point of view to go to next CTCB meeting	Sue Allan/Julien Parrott	10 March 2011
CTCB meeting requests to be sent to Councillor Parrott	Kelly Murphy	February 2011

### **118. Responding to CSR: Budget Proposals from Each Statutory Agency and Implications for Children's Services.**

- 118.1 The Board received the People Commissioner's Report SCP/6/11 which provided an overview of the key issues faced by Children's Services as a result of the provisional 2011/12 budget targets set by the Mayor at the 7 December 2010 Cabinet meeting.
- 118.2 The target budget for Children's Services has been set at £21.532m. In order to achieve this target, Children's Services have identified £2.1m savings which are set out in the detailed budget proposals in 'Report SCP/6/11 – Revenue Budget 2011/2012 – Children's Services'. The report identified potential efficiency savings, reductions to service levels, income changes, investments and service development requests.
- 118.3 Richard Baker provided a verbal update on Devon & Cornwall Constabulary's budget proposals. The Police have been tasked with making around £17 million savings across the force. In order to achieve this there are planned reductions of 700 officers and staff over the next four years. The Board were advised that a "blueprint" was being formulated to prioritise police officer resources to ensure the force maintained its visible and accessible service to communities while also protecting people most at risk of harm and keeping people safe. Main cuts are to be in response areas but this could cause impact on some Children's Services areas. Final details on implications would not be known for two or three months. Members were advised that those most vulnerable would remain a top priority for funding and that they should remain confident that services in those vulnerable areas would be maintained, however there would be little or no room for growth. It was suggested by Members perhaps PSCO support could be better utilised to help with pressures.
- 118.4 Debbie Stark tabled a briefing report which set out Torbay Care Trust's Budget Proposals and their implications for Children's Services.
- 118.5 4% efficiency savings (around £240k) have been identified to be made by provider services which include school nursing, health visiting, lifestyles, substance misuse and CAMHS. Members were advised that a number of bids had been put forward to address these budget pressures, as set out in the briefing report, however they are still currently being assessed and the outcome is not yet available.

Action:	By Whom:	By When:
Any concerns members may have regarding Children's Services' budget proposals are to be submitted formally via letter to Carol Tozer.	All	1 February 2011

## 119. Transforming Community Services: Implications for Children's Services/Liberating the NHS

119.1 The Board received a presentation providing an update on the proposed changes to the NHS and the implications for Children's Services.

Action:	By Whom:	By When:
'Changes to the NHS – Implications for Children's Services' Presentation to be emailed to Board members	Kelly Murphy	10 March 2011

## 120. Torbay Youth Offending Team – Inspection Improvement Plan

120.1 The Board received Report SCP/1/11 detailing the progress made against the YOT Inspection Improvement Plan and the outcome of the Peer Audit December 2010. Members also received a presentation which showed the work of the service through a case study.

120.2 Members noted that all of the actions within the Inspection Improvement Plan had been completed. Any areas highlighted in the audit as 'inadequate' had been rectified. During the audit there were no cases where 'safeguarding' or risk of harm' issues were not being managed effectively.

120.3 The Children's Trust Commissioning Board commended the YOT for their efforts and congratulated Nigel Denning for producing an excellent, well balanced piece of work. Carol advised she would be visiting the YOT in March.

### Agreed:

- (i) the Torbay Youth Offending Inspection Improvement Plan was considered complete by the Board and discharged.
- (ii) further recommendations set out in the Peer Audit to be incorporated into the YOT annual planning cycle and included in the Capacity and Capability self assessment and action plan. Any further improvements should be reported to, and monitored by the Safer Communities Joint Commissioning Executive as part of its YOT management functions.

## 121. Children's Trust Performance Report.

121.1 The Board considered Report SCP/2/11 setting out performance management information relating to Children's Specialist Services activity for 2010/11 reporting year.



<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Any suggestions to AG on how to build up 'families reached' local indicator up (i.e relocating children's centres which are currently within non deprived locations).	All	10 March 2011
'No. of children eligible for free school meals' indicator to be part of Child Poverty section. Also include indicators for: 'Take up of free school meals' and 'Children living in HMO's'	Alli Grant	10 March 2011
Devon and Cornwall Police and Domestic Abuse and Youth Offending indicators to be combined into same section for future performance reports.	Alli Grant	10 March 2011
Following indicator to be included in Education section: 'Persistent absence'	Alli Grant	10 March 2011
Update regional and national figures across the board	Alli Grant	10 March 2011
Partner agencies to feedback via own leads if they had any additional information which could contribute to existing data and help develop a fully rounded picture of performance indicators.	Partners	ongoing

## **122. Activity Plan Updates from Operational Boards January 2011**

122.1 The Board considered Report SCP/3/11 proposing amendments to the activity plans supporting the CYPP 2010-13.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Members to feedback to Alli Grant if they are satisfied with Activity Plan Updates	All	10 March 2011

## **123. New Children's Trust Arrangements: Approval and Way Ahead**

123.1 The Board considered Report SCP/4/10 which updated members about the developing partnership arrangements in Torbay and asked for their approval of the way forward for Children's Trust arrangements. Report SCP/4/10 set out the two options that were being explored by the Torbay Strategic Partnership.

123.2 It was noted that whilst the statutory guidance on Children's Trust had been withdrawn as it no longer reflected Government policy, the requirement for local areas to have a Children's Trust Board would not be removed until the next

parliamentary session (starting November 2011) and the newly streamlined Children's Trust arrangements would continue as an interim arrangement.

**Agreed:**

- (i) the Board's preferred structure is that set out in Option 2 –.
- (ii) the membership of the Children's Trust Commissioning Board to be amended to include a representative from GP Consortia.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Children's Trust to advise TSP of recommendation for preferred structure Option 2.	Carol Tozer	TSP 27 January 2011
A letter to be sent to Sam Barrell inviting a representative from GP Consortium onto the membership of Children's Trust	Carol Tozer	10 March 2011

**124 Any Other Business**

**124.1 Additional Voluntary Representative on the Children's Trust Board**

**Agreed:**

That the additional voluntary representative on the Children's Trust Commissioning Board to be decided by the Children's Consortium.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Children's Consortium to advise details of second voluntary representative on Children's Trust Commissioning Board.	Rose Sanders	2 June 2011

**124.2 Shadow Children's Trust Board**

124.3 Members were advised that the Making A Positive Contribution Board had queried the possibility of creating a Shadow Children's Trust Board for young people. Members expressed concerns about capacity and resourcing issues for implementing another Board. It was suggested that the existing boards be looked at and see how they could be amalgamated to accommodate this request.

<b>Action:</b>	<b>By Whom:</b>	<b>By When:</b>
Detailed options on streamlining consultations with young people to be brought back to the next meeting.	Fred Pethard	10 March 2010

**125. Date of Next Meeting**

125.1 The next meeting was scheduled to take place on Thursday 10 March 2011 at 2.00 p.m.

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Report Number: TSP/6/11

## Older Persons Strategy Update

Torbay Strategic Partnership – 17 March 2011

### 1. What are we trying to achieve for our communities?

- 1.1 This report provides an update on progress with developing an Older Persons strategy. The report covers recent progress between September 2010 and January 2011 and builds on the previous highlight report that was prepared for the January 2011 Torbay Strategic Partnership Executive meeting. Further information on progress with the strategy is shown in the highlight report in Appendix 1.
- 1.2 The Older Persons strategy aims to improve the quality of life for the over 50s and covers not just Health and Social Care but also other key areas that contribute to quality of life including Housing, transport, the economy and community safety. The strategy will have a number of outcomes including enabling people to prepare more effectively for the future to maximise their opportunities in later life and providing a sustainable way to deliver health and social care into the future.
- 1.3 It is crucial that we have robust engagement on the strategy to ensure that the strategy reflects the priorities of our population. The Torbay Older Citizen's Forum has only recently been constituted and it wants to play a major part in the engagement arrangements for the strategy. The first Older Citizens Forum Annual General Meeting (AGM) is planned for 25 March and the forum wants to use this meeting to carry out a key part of the engagement process. In addition one of the key personnel, who is leading the engagement process, is leaving their post and this has had an impact on the engagement timeline. For the above reasons the engagement group have asked for a further 2 months to complete their work.
- 1.4 The impact of the 2 month delay, described in 1.3 above, is that the engagement results will now not be ready until the end of April 2011. The engagement is crucial as it is going to drive other parts of the strategy, i.e. we need to identify our priorities, through the engagement arrangements, before we can determine specific actions to deliver the priorities. The previous highlight report identified a previous extension to the engagement timeline, e.g. the impact of having to prioritise the budget consultation over this work, which meant that the strategy would be finalised by 30 June 2011. The additional time that is now needed for this engagement will result in the strategy now being completed by 31 August 2011. This delay is obviously regrettable but it is considered crucial that we do have robust engagement arrangements.
- 1.5 The Local Government Improvement and Development team (formerly the IDeA) are supporting the work on developing the Older Persons Strategy. This work

will include carrying out further research that will support the strategy, providing training for Members and helping identify areas to be addressed in the strategy. This work will run in parallel to the other activities and so it will not have an impact on the overall schedule.

- 1.7 The Finnamore whole system model is being developed through three pilot areas. These pilots will enable the impact of changes on the whole system model to be assessed.
- 1.8 The first phase of the Use of Resources work is now nearing completion. The output from the accommodation workstream will feed into the strategy as it will help identify what accommodation is needed in the future.

## **2. Relationship to the Community Plan**

- 2.1 The Older Persons Strategy will be crucial in helping deliver a number of the elements of the Community Plan. This includes the health and social care activities in the Stronger Communities theme of the Community Plan and the development of the skills of older people which contributes to the Learning and Skills theme of the Community Plan.

## **3. Recommendation for decision**

- 3.1 This report has been prepared to update the TSP on progress and there is no decision needed.

Contact Officer: Tim Nand-Lal  
Representing: Torbay Care Trust  
Telephone no. 01803 210593



**Appendix 1 to Report TSP/6/11**

**HIGHLIGHT REPORT  
SEPTEMBER TO JANUARY 2011**

**OLDER PERSONS STRATEGY**

Version: 1.0  
Date: 11 February 2011

Author: Tim Nand-Lal

Project Sponsor: Anthony Farnsworth

Client: Torbay Council/ Torbay Care Trust

# HIGHLIGHT REPORT

*The purpose of this document is to report on project progress.*

## Reporting Period

From:	September 2010	To:	January 2011
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### 1. Financial summary

The initial whole system model is now complete. A user guide has been prepared for the model and training is planned on the model on 14 March 2011. The expenditure on the project relates to the development of this model.

Budget	Expenditure to date	Forecast	Committed	Remaining
£40,000 (plus VAT and expenses)	£40,000 (plus VAT and expenses)	£40,000 (plus VAT and expenses)	£40,000 (plus VAT and expenses)	£0

### 2. Schedule status

Engagement with the key stakeholders on the project is a critical part of the process as this will drive the direction of the strategy. The initial engagement work was delayed because of factors such as the need to prioritise the Council budget consultation process over this work. A further 2 month delay to the engagement arrangements has resulted from the fact that the Torbay Older Person's Forum has only recently been constituted and wants to play a key part in this process. In addition a key person, who was leading the engagement arrangements, is leaving their organisation and this affected the work that has taken place. The above means that the engagement activity will now not be completed until 30 April 2011 and this will have an impact on the overall completion date for the strategy which will now be 31 August 2011.

### 3. Activities completed during this period

- The initial development of the whole system model for Health, Social Care and Housing has been completed. This model gives an indication of the likely financial implications of the ageing population and it also enables us to input particular actions that we may take in the future to see the impact on the whole system. The Older Persons strategy will need to consider the issues identified through this model.
- Three pilot areas have been established to pilot the whole system model and see the impact of these areas on the overall system. Any further development of the whole system model will be considered after these pilots have reported.
- Engagement is taking place. On November 15th 2010 the Torbay's Older Citizens Forum was launched. This group is a partner on the Older Citizens Engagement Working Group. At the event a workshop was organised to find out what the key priorities are for older citizens. As part of this event a number of people put themselves forward to join the Torbay Citizens Forum. Further engagement is planned which includes talking to BME workers and utilising the Forum's AGM.



- A structure has been agreed for the strategy.
- Data has been fed into the Accommodation workstream of the Use of Resources programme that has been organised by the Association of Directors of Adult Social Services. The output from this work will provide a steer for what accommodation needs to be provided in Torbay in the future and so will form an important part of the Older Persons Strategy.

#### **4. Activities expected in the next period**

- The engagement activity is expected to be completed by end of April 2011.
- The engagement results will be discussed with Executive Heads in the Council and senior officers in the Care Trust. Priorities and underpinning actions can then be determined based on the engagement results.
- The national priorities/actions that are already set will be identified with the relevant officers.
- The work that is co-ordinated by the Local Government and Improvement team will be underway.
- A draft strategy will be prepared.

#### **5. Key issues**

The key issue is to ensure that we engage appropriately to ensure that the strategy is driven by the priorities of older people. Appropriate time is being allowed for this engagement but this has impacted on the scheduled completion date.

#### **6. Key risks**

The key risks associated with the project continue to be monitored by the Project Board and these are shown below for information:-

- Lack of buy-in – ensuring the key people are involved in the process and a robust action plan is developed with the strategy.
- Timeline not delivered – regular tracking of progress which is monitored by the Project Board and project manager. This has included managing the additional time that is now needed to carry out appropriate engagement.
- Insufficient resources to deliver the project – this is being carefully managed.
- Decisions made on other projects which have a detrimental impact – maintaining watching brief on other projects that may impact on the Older Persons Strategy.

#### **7. Decisions required**

No decisions required from this highlight report.

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